| | Current YTD Totals | July 2023 | August 2023 | September 2023 | October 2023 | November 2023 | December 2023 | January 2024 | February 2024 | March 2024 | April 2024 | May 2024 | June 2024 | Prior FY Year-End Totals | Average |
|--|-----------------------|-----------------|---------------------------------------|-----------------|--------------|---------------|---------------|--------------|---------------|------------|------------|----------|-----------|-----------------------------|-----------------|
| Performance Measures - Contracting/Supplier Mgmt | | | , , , , , , , , , , , , , , , , , , , | | | | | - | | | | | | | |
| # Active Contracts | N/A | 405 | 420 | 417 | | | | | | | | | | N/A | 414 |
| # Extended Contracts (5%) | 73 | 32 | 21 | 20 | | | | | | | | | | 417 | 24 |
| Renewed Contracts (5%) | 50 | 19 | 14 | 17 | | | | | | | | | | 186 | 17 |
| Renew/Replace/Extended (Valid Reason) | 50 | 19 | 14 | 17 | | | | | | | | | | 186 | 17 |
| Renew/Replace/Extended (Invalid Reason) | 73 | 32 | 21 | 20 | | | | | | | | | | 417 | N/A |
| % Renewed/extended contracts valid | N/A | 40.0% | 44.0% | 50.0% | | | | | | | | | | N/A | N/A |
| % ARC Usage | 87.8% | 93.9% | 87.6% | 83.5% | | | | | | | | | | 79.1% | 88.3% |
| \$ ARC Usage | \$163,366,412.25 | \$48,440,817.02 | \$56,145,301.30 | \$58,780,293.93 | | | | | | | | | | \$652,432,969.96 | \$54,455,470.75 |
| Total # of Events Withdrawn | 4 | 0 | 0 | 4 | | | | | | | | | | 15 | 1 |
| Total # of Events Closed | 202 | 23 | 95 | 84 | | | | | | | | | | 951 | 67 |
| Total # of Events Awarded | 113 | 7 | 58 | 48 | | | | | | | | | | 688 | 38 |
| | | | | | | | | | | | | | | | |
| # of Suppliers in Database | N/A | 11,848 | 11,864 | 11,876 | | | | | | | | | | N/A | 11,863 |
| # of Inactive Suppliers | N/A | 7,720 | 7,720 | 7,718 | | | | | | | | | | N/A | 7,719 |
| # of Active Suppliers | N/A | 4,128 | 4,144 | 4,158 | | | | | | | | | | N/A | 4,143 |
| # of Supplier W/ Orders this Month | N/A | 515 | 663 | 648 | | | | | | | | | | N/A | 609 |
| # of MBE Suppliers W/ Orders this Month | N/A | 6 | 4 | 4 | | | | | | | | | | N/A | 5 |
| # of WBE Suppliers W/ Orders this Month | N/A | 7 | 8 | 9 | | | | | | | | | | N/A | 8 |
| # of DBE Suppliers W/ Orders this Month | N/A | 4 | 5 | 4 | | | | | | | | | | N/A | 4 |
| # of SLB Suppliers W/ Orders this Month | N/A | 7 | 10 | 9 | | | | | | | | | | N/A | 9 |
| Contract Savings (Figure = Annual Cost Saving + Annual | | | | | | | | | | | | | | | |
| Reverse Auction for reporting period) | \$9,505,80 | \$9.505.80 | \$0.00 | \$0.00 | | | | | | | | | | \$6.842.50 | \$3,168,60 |
| Reverse Addition for reporting period) | \$9,505.60 | \$9,000.00 | \$0.00 | φ0.00 | | | | | | | | | | φ0,042.00 | \$3,100.00 |
| Performance Measures - Operational Efficiency | | | | | | | | | | | | | | | |
| Cycle Count Accuracy | N/A | 81.3% | 84.9% | 76.4% | | | | | | | | | | N/A | 80.9% |
| Dormant \$ Value | N/A | \$2,608,714,30 | \$2,652,459,40 | \$2,579,965,85 | | | | | | | | | | N/A | \$2.613.713.18 |
| Excess \$ Value | N/A | \$10,404,416.24 | \$10,212,659.19 | \$10,181,532.72 | | | | | | | | | | N/A | \$10,266,202.72 |
| \$ Value of Total Inventory | N/A | \$37,538,491.11 | \$37,371,076.77 | \$36,842,653.18 | | | | | | | | | | N/A | \$37,250,740.35 |
| DCG (fill rate) | N/A | 96.0% | 92.4% | 91.5% | | | | | | | | | | N/A | 93.3% |
| Police MTD Availability | N/A | 87.0% | 88.0% | 89.0% | | | | | | | | | | N/A | 88.0% |
| Refuse | N/A | 78.0% | 77.0% | 75.0% | | | | | | | | | | N/A | 76.7% |
| | | | | | | | | | | | | | | | |
| Warehouse Sales & Returns | | | | | | | | | | | | | | | |
| Returns | -40.021.85 | (\$13,986,73) | (\$18,694,40) | (\$7,340,72) | | | | | | | | | | (\$286,165,86) | (\$13.340.62) |
| Issues | 11.124.463.07 | \$4,732,486,96 | \$3.240.211.49 | \$3,151,764,62 | | | | | | | | | | \$34,263,237,73 | \$3,708,154,36 |
| 155005 | 11,124,403.07 | 94,132,400.90 | φ3,240,211.49 | 93,131,704.0Z | | | | | | | | 1 | | \$34,203,231.13 | \$3,7U0,104.30 |
| Salvage | | | | | | | | | | | | | | | |
| Overall | \$1,056,711.94 | \$866,473.31 | \$99,162.97 | \$91,075.66 | | | | | | | | | | \$1,262,347.15 | \$352,237.31 |
| GSD Stores (707/40 Salvage and Gen Fund 100/40) | \$908,568.14 | \$750,601.28 | \$85,827.63 | \$72,139.23 | | | | | | | | | | \$1,985,896.42 | \$302,856.05 |

Page 1 of 24

Dept. of General Services Graphical Scorecard Reporting Period: September 2023

| Dept. of General Services |
|----------------------------------|
| Graphical Scorecard |
| Reporting Period: September 2023 |

| | Current YTD | | | | | | | | | | | | | Prior FY | |
|---|-----------------------------|---------------------------------------|---------------------------------------|-----------------------------|--------------|---------------|---------------|--------------|---------------|------------|------------|----------|-----------|----------------------------------|-----------------------------|
| | Totals | July 2023 | August 2023 | September 2023 | October 2023 | November 2023 | December 2023 | January 2024 | February 2024 | March 2024 | April 2024 | May 2024 | June 2024 | Year-End Totals | Average |
| Performance Measures - PO's New Queries | | | | | | | | | | | | | | | |
| BPO | \$3,116,785.75 | \$801,676.34 | \$1,180,870.57 | \$1,134,238.84 | | | | | | | | | | \$11,456,048.05 | \$1,038,928.58 |
| CPO SRD | \$163,366,412.25 | \$48,440,817.02 \$179.083.66 | \$56,145,301.30 \$162.827.68 | \$58,780,293.93 | | | | | | | | | | \$652,432,969.96 | \$54,455,470.75 |
| EPO | \$579,787.03 \$81,684.72 | \$0.00 | \$66,458.96 | \$237,875.69 \$15,225.76 | | | | | | | | | | \$3,072,033.17 \$1,046,462.02 | \$193,262.34 \$27,228.24 |
| VPO | \$0.00 | \$0.00 | \$0.00 | \$0.00 | | | | | | | | | | \$491,879.60 | \$0.00 |
| OPO>\$100K | \$10,540,781.82 | \$243,886.20 | \$3,095,889.08 | \$7,201,006.54 | | | | | | | | | | \$114,045,503.93 | \$3,513,593.94 |
| OPO<\$100K | \$8,375,688.08 | \$1,902,099.54 | \$3,422,257.19 | \$3,051,331.35 | | | | | | | | | | \$42,672,082.43 | \$2,791,896.03 |
| Total Value of Purchases | \$186,061,139.65 | \$51,567,562.76 | \$64,073,604.78 | \$70,419,972.11 | | | | | | | | | | \$825,216,979.16 | \$62,020,379.88 |
| BPO | 6,143 | 1,680 | 2,309 | 2,154 | | | | | | | | | | 22,930 | 2,048 |
| СРО | 22,114 | 5,867 | 8,381 | 7,866 | | - | | | | | | | | 81,431 | 2,046 |
| SRD | 855 | 264 | 257 | 334 | | | | | | | | | | 4,344 | 285 |
| EPO | 3 | 0 | 2 | 1 | | | | | | | | | | 24 | 1 |
| VPO | 0 | 0 | 0 | 0 | | | | | | | | | | 4 | 0 |
| OPO>\$100K | 19 | 2 | 5 | 12 | | | | | | | | | | 185 | 6 |
| OPO<\$100K | 496 | 100 | 193 11.147 | 203 10.570 | | | | | | | | | | 2,770 | 165 |
| Total Count of PO's | 29,630 | 7,913 | 11,147 | 10,570 | | | | | | | | | | 111,688 | 9,877 |
| BPO (average) | \$507.37 | \$477.19 | \$511.42 | \$526.57 | | 1 | | | | | | 1 | 1 | \$499.61 | \$507.37 |
| CPO (average) | \$7,387.47 | \$8,256.49 | \$6,699.12 | \$7,472.70 | | | | | | | | | | \$8,012.10 | \$7,387.47 |
| SRD (average) | \$678.11 | \$678.35 | \$633.57 | \$712.20 | | | | | | | | | | \$707.19 | \$678.11 |
| EPO (average) | \$0.00 | \$0.00 | \$33,229.48 | \$15,225.76 | | | | | | | | | | \$43,602.58 | \$27,228.24 |
| VPO (average) OPO>\$100K (average) | \$0.00 \$554,777.99 | \$0.00 \$121,943.10 | \$0.00 \$619,177.82 | \$0.00 \$600,083.88 | | | | | | | | | | \$122,969.90 \$616.462.18 | #DIV/0! \$554.777.99 |
| OPO>\$100K (average) OPO<\$100K (average) | \$554,777.99 \$16,886,47 | \$121,943.10 \$19,021.00 | \$619,177.82 \$17,731.90 | \$15,031.19 | | | | | | | | | | \$616,462.18 \$15,405.08 | \$554,777.99 \$16.886.47 |
| Overall Average | \$6,279.48 | \$6,516.82 | \$5,748.06 | \$6,662.25 | | | | | | | | | | \$7,388.59 | \$6,279.48 |
| | \$0,270.10 | + + + + + + + + + + + + + + + + + + + | , , , , , , , , , , , , , , , , , , , | 10,000.00 | | | | | | | | | | ¢1,000.00 | |
| Cycle Time from Req to PO Award: | | | | | | | | | | | | | | | |
| PO's > \$100,000 Cycle Days (100K) | N/A | 13 | 12 | 32 | | - | | | | | | | | N/A | 19 |
| PO's < \$100,000 Cycle Days (99K) Confirming PO's Cycle Days | N/A N/A | 9 9 | 17 14 | 21 10 | | | | | | | | | | N/A N/A | <u>16</u> 11 |
| | 17/6 | 9 | 14 | 10 | | | | | | | | | | 19/75 | |
| Number of CPO's created with Punchout | 2,327 | 619 | 865 | 843 | | | | | | | | | | 7,466 | 776 |
| Dollar amount | \$4,977,310.87 | \$1,364,670.63 | \$1,734,461.82 | \$1,878,178.42 | | | | | | | | | | \$28,136,166.19 | \$1,659,103.62 |
| Prime MBE / WBE / OBE | | | | | | | | | | | | | | | |
| MBE Purchases | \$221,632.66 | \$102,925.53 | \$40,776.14 | \$77,930.99 | | | | | | | | | | \$3,596,802.26 | \$73,877.55 |
| WBE Purchases | \$2,877,068.46 | \$134,990.29 | \$1,243,657.74 | \$1,498,420.43 | | | | | | | | | | \$3,025,840.08 | \$959,022.82 |
| MBE and WBE Purchases | \$124,794.35 | \$54,810.91 | \$3,394.71 | \$66,588.73 | | | | | | | | | | \$575,328.66 | \$41,598.12 |
| OBE Purchases | \$180,563,017.38 | \$50,297,942.81 | \$62,304,349.88 | \$67,960,724.69 | | | | | | | | | | \$803,662,753.75 | \$60,187,672.46 |
| MBE Orders | 46 | 28 | 8 | 10 | | - | | | | | | | - | 258 | 15 |
| WBE Orders | 209 | 63 | 77 | 69 | | | | | | | | | | 732 | 70 |
| MBE and WBE Orders | 30 | 21 | 2 | 7 | | | | | | | | | | 113 | 10 |
| OBE Orders | 29,108 | 7,776 | 10,967 | 10,365 | | | | | | | | | | 107,615 | 9,703 |
| Prime SLB Vendor Count With Orders | | | | | | | | | | | | | | | |
| MBE / SLB Vendors | 1 | 0 | 1 | 0 | | | | | | | | | | 16 | 0 |
| WBE / SLB Vendors | 3 | 1 | 1 | 1 | | | | | | | | | | 24 | 1 |
| MBE and WBE / SLB Vendors | 1 | 0 | 1 | 0 | | | | | | | | | | 6 | 0 |
| OBE / SLB Vendors | 21 | 6 | 7 | 8 | | | | | | | | | | 164 | 7 |
| | | | | | | | | | | | | | | | |
| Derformenen Mensuren Dermant Ormiter | | | | | | | | | | | | | | | |
| Performance Measures - Payment Services Discounts Captured | \$430,432.47 | \$162,063.06 | \$143,244.35 | \$125,125.06 | | | | | | | | | | \$1,341,369.12 | \$143,477.49 |
| Discounts Captured | \$52,711.09 | \$17,582.34 | \$20,744.41 | \$125,125.06 | | 1 | | | | | | 1 | 1 | \$182,933.15 | \$17,570.36 |
| Total Discounts Available | \$483,143.56 | \$179,645.40 | \$163,988.76 | \$139,509.40 | | | | | | | | | | \$1,524,302.27 | \$161,047.85 |
| Percentage of Available Discounts Captured | 89.1% | 90.2% | 87.4% | 89.7% | | | | | | | | | | 88.0% | 89.1% |
| # of INs Processed IN Amount | 35,829 \$167,976,619.68 | 9,321 \$42,404,304.86 | 14,307 \$73,777,206.55 | 12,201 \$51,795,108.27 | | | | | | | | | | 147,664 \$539,562,064 | 11,943 \$55,992,207 |
| Average Cycle Time from Receipt of Invoice to Generation of | \$107,970,019.08 | φ 4 ∠,404,304.00 | \$13,111,200.35 | φυ1,190,100.21 | | | | | | | | | | \$JJ9,502,004 | \$JJ,992,207 |
| Payment | N/A | 45.4 | 41.5 | 38.2 | | | | | | | | | | N/A | 41.7 |
| Invoices Greater than (30) Days | N/A | 3,457 | 2,518 | 2,808 | | | | | | | | | | N/A | 2,927.7 |
| # of Credit Memos | N/A | 64 | 101 | 79 | | | | | | | | | | N/A | |
| CM's Open Amount CM's Closed Amount | N/A N/A | -\$134 -\$324 | -\$17,802 -\$42,600 | -\$38,247 -\$155,471 | | + | ł | <u> </u> | | | <u> </u> | 1 | + | N/A N/A | |
| CM's Total Amount | N/A N/A | -\$324 -\$459 | -\$42,800 -\$60,402 | -\$193,718 | | 1 | | | | | | 1 | 1 | N/A N/A | |
| E-Pay Invoices processed | N/A | 1,574 | 1,755 | 1,660 | | | | | | | | | | N/A | 1,663 |
| E-Pay Invoices dollar amount total | N/A | \$2,968,900.07 | \$4,212,228.12 | \$4,335,591.08 | | | | | | | | | | N/A | \$3,838,906 |
| | | | | | | | | | | | | | | | |
| Performance Measures - Supplier & Customer Relations | | | | | | | | | | | | | | | |
| Requisition Assignments Received | 749 | 219 | 258 | 272 | | | | | | | | | | 2,704 | 250 |
| Requisition Assignments Completed | 749 | 219 | 258 | 272 | | | | | | | | | | 2,704 | 250 |
| | | | | | | | | | | | | | | | |

| | Current YTD Totals | July 2023 | August 2023 | September 2023 | October 2023 | November 2023 | December 2023 | January 2024 | February 2024 | March 2024 | April 2024 | May 2024 | June 2024 | Prior FY Year-End Totals | Average |
|--------------------------------|-----------------------|-----------|-------------|----------------|--------------|---------------|---------------|--------------|---------------|------------|------------|----------|-----------|-----------------------------|---------|
| Supplier Performance | | | | | | | | | | | | | | | |
| Total Forms Received | 0 | 0 | 0 | 0 | | | | | | | | | | 15 | 0 |
| Total Forms Requiring Hearings | 0 | 0 | 0 | 0 | | | | | | | | | | 0 | 0 |
| Number of Hearings Held | 0 | 0 | 0 | 0 | | | | | | | | | | 0 | 0 |
| Pending Hearings | 0 | 0 | 0 | 0 | | | | | | | | | | 0 | 0 |
| | | | | | | | | | | | | | | | |

| Dept. of General Services | |
|----------------------------------|--|
| Graphical Scorecard | |
| Reporting Period: September 2023 | |

| | Current YTD Totals | July 2023 | August 2023 | September 2023 | October 2023 | November 2023 | December 2023 | January 2024 | February 2024 | March 2024 | April 2024 | May 2024 | June 2024 | Prior FY Year-End Totals | Average |
|---|-----------------------|-----------|-------------|----------------|--------------|---------------|---------------|--------------|---------------|------------|------------|----------|-----------|-----------------------------|------------|
| Performance Measures - FMS Support | | | | | | | | - | | | - | - | | | |
| SnowTickets Opened | 119 | 39 | 49 | 31 | | | | | | | | | | 530 | 40 |
| SnowTickets In Progress | 8 | 1 | 4 | 3 | | | | | | | | | | 39 | 3 |
| SnowTickets On Hold | 6 | 1 | 2 | 3 | | | | | | | | | | 8 | 2 |
| SnowTickets Canceled | 2 | 0 | 1 | 1 | | | | | | | | | | 5 | 1 |
| SnowTickets Closed | 87 | 29 | 38 | 20 | | | | | | | | | | 432 | 29 |
| SnowTickets Resolved | 15 | 8 | 3 | 4 | | | | | | | | | | 44 | 5 |
| | | | | | | | | | | | | | | | |
| FMS User Training | | | | | | | | | | | | | | | |
| # Class Attendees | 0 | 0 | 0 | 0 | | | | | | | | | | 201 | 0 |
| # Classes Held | 0 | 0 | 0 | 0 | | | | | | | | | | 0 | 0 |
| Average Attendees Per Class | 0 | 0 | 0 | 0 | | | | | | | | | | 17 | 0 |
| | | | | | | | | | | | | | | | |
| Local Business Preference Program | | | | | | | | | | | | | | | |
| # of Vendors Receiving 8% Preference | 0 | 0 | 0 | 0 | | | | | | | | | | 0 | 0 |
| Additional Cost of Awarding to a Certified Local Vendor | \$4,963.00 | \$0.00 | \$0.00 | \$4,963.00 | | | | | | | | | | \$20,526,71 | \$1,654.33 |
| | | | | | | | | | | | | | | | |
| Performance Measures - Quality & Process | | • | | | • | | | | • | | | | • | | |
| Timeliness of Scorecard Completed | 3 | 1 | 1 | 1 | | | | | | | | | | 12 | 1 |
| Timeliness of Scorecard (Exception) | 0 | 0 | 0 | 0 | | | | | | | | | | 0 | 0 |
| | | | | | | | | | | | | | | | |

| Date: | September 13, 2023 |
|-------|--|
| То: | Melissa Yusilon Assistant General Manager |
| From: | Maiyo Lara, Senior Mangement Analyst II Supplier and Customer Relations |

Subject: SSD Scorecard for September 2023

Attached is the Supply Services Division Graphic Scorecard for September 2023.

The report includes information on procurement process activities obtained through various divisional monthly reports and FMS queries for September 2023. Please note that year-to-date figures do not necessarily represent current year-to-date totals as of the end of this month's scorecard; rather, it is a sum of each month's snapshot totals as queried in InfoAdvantage at the end of each month. DCE, DCF, and VLA warehouses have also been included in this report.

If you have any questions that require additional information, please feel free to contact me at (213) 928-9525.

Attachments

Department of General Services

September 2023 Scorecard



Supplier & Customer Relations

Melissa Yusilon

Assistant General Manager

Prepared by: Maiyo Lara, Senior Management Analyst II

Support Staff: Brian Swanson, Sr. Management Analyst Gerald Chong, Management Analyst Christine Rosenberry, Management Analyst

| | Conti | racts | | |
|---------------------------------------|--------|-----------|--------|-----------------------|
| | August | September | Base | Variance ² |
| # of Active Contracts | 420 | 417 | 900 | -53.7% |
| On Time Replace % | 44% | 50% | 100.0% | -50.0% |
| Renew/Replace Extended Valid Reason | 14 | 17 | 38 | -55.0% |
| Renew/Replace Extended Invalid Reason | 21 | 20 | 0 | N/A |
| Total # of Events Withdrawn | 0 | 4 | N/A | N/A |
| Total # of Events Closed | 95 | 84 | N/A | N/A |
| Total # of Events Awarded | 58 | 48 | N/A | N/A |

| | Supp | liers | | |
|----------------------------------|--------|-----------|--------|-----------------------|
| | August | September | Base | Variance ² |
| #Active Suppliers in database | 4,144 | 4,158 | 10,600 | -60.8% |
| # Suppliers w/ orders (current) | 663 | 648 | 1,060 | -38.9% |
| # Inactive Suppliers in database | 7,720 | 7,718 | N/A | N/A |
| # of MBE Suppliers | 4 | 4 | N/A | N/A |
| # of WBE Suppliers | 8 | 9 | N/A | N/A |
| # of DBE Suppliers | 5 | 4 | N/A | N/A |
| # of SLB Suppliers | 10 | 9 | N/A | N/A |

| Contract Savings | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-----------------------|--|--|--|--|--|--|--|
| | August | September | YTD | Variance ¹ | | | | | | | |
| \$ Amount of Savings | \$0 | \$0 | \$9,506 | N/A | | | | | | | |

| Cycle Count Accuracy | | | | | | | | | | | |
|--------------------------------|-------|-------|-------|--------|--|--|--|--|--|--|--|
| August September Goal Variance | | | | | | | | | | | |
| Count Accuracy | 84.9% | 76.4% | 95.0% | -19.5% | | | | | | | |

| | Warehouse Inventory Values | | | | | | | | | | | |
|--|----------------------------|--------------|--------------|-------|--|--|--|--|--|--|--|--|
| August September Monthly Avg Variance ¹ | | | | | | | | | | | | |
| Dormant Inventory | \$2,652,459 | \$2,579,966 | \$2,613,713 | -2.7% | | | | | | | | |
| Excess Inventory | \$10,212,659 | \$10,181,533 | \$10,266,203 | -0.3% | | | | | | | | |
| Total Inventory | \$37,371,077 | \$36,842,653 | \$37,250,740 | -1.4% | | | | | | | | |

| Warehouse Inventory Fill Rates | | | | |
|--------------------------------|--------|-----------|-------|-----------------------|
| | August | September | Goal | Variance ² |
| DCG | 92.4% | 91.5% | 90.0% | 1.7% |

| Customer Equipment Availability | | | | |
|---------------------------------|-------|-------|-------|-------|
| August September Goal Variance | | | | |
| Police MTD | 88.0% | 89.0% | 90.0% | -1.1% |
| Refuse | 77.0% | 75.0% | 80.0% | -6.3% |

| Warehouse Sales and Returns | | | | |
|-----------------------------|-------------|-------------|--------------|-----------------------|
| | August | September | YTD | Variance ¹ |
| Issues | \$3,240,211 | \$3,151,765 | \$11,124,463 | -2.7% |
| Returns | -\$18,694 | -\$7,341 | -\$40,022 | -60.7% |
| Total | \$3,221,517 | \$3,144,424 | \$11,084,441 | -2.4% |

| Salvage | | | | |
|------------------|----------|-----------|-------------|-----------------------|
| | August | September | YTD | Variance ¹ |
| Overall | \$99,163 | \$91,076 | \$1,056,712 | -8.2% |
| General Services | \$85,828 | \$72,139 | \$908,568 | -15.9% |
| Percentage | 86.6% | 79.2% | 86.0% | |

| Purchase Order Amounts by Type | | | | | |
|--------------------------------|--------------|--------------|---------------|--------------|--|
| | August | September | YTD | Average | |
| Blanket POs | \$1,180,871 | \$1,134,239 | \$3,116,786 | \$1,038,929 | |
| Contract POs4 | \$56,145,301 | \$58,780,294 | \$163,366,412 | \$54,455,471 | |
| Stock Request Documents | \$162,828 | \$237,876 | \$579,787 | \$193,262 | |
| Emergency POs | \$66,459 | \$15,226 | \$81,685 | \$27,228 | |
| Victory POs | \$0 | \$0 | \$0 | \$0 | |
| One-Time POs > \$100K | \$3,095,889 | \$7,201,007 | \$10,540,782 | \$3,513,594 | |
| One-Time POs < \$100K | \$3,422,257 | \$3,051,331 | \$8,375,688 | \$2,791,896 | |
| Totals | \$64,073,605 | \$70,419,972 | \$186,061,140 | \$62,020,380 | |

| Purchase Order Counts by Type | | | | | |
|-------------------------------|--------|-----------|--------|---------|--|
| | August | September | YTD | Average | |
| Blanket POs | 2,309 | 2,154 | 6,143 | 2,048 | |
| Contract POs4 | 8,381 | 7,866 | 22,114 | 7,371 | |
| Stock Request Documents | 257 | 334 | 855 | 285 | |
| Emergency POs | 2 | 1 | 3 | 1 | |
| Victory POs | 0 | 0 | 0 | 0 | |
| One-Time POs > \$100K | 5 | 12 | 19 | 6 | |
| One-Time POs < \$100K | 193 | 203 | 496 | 165 | |
| Totals | 11,147 | 10,570 | 29,630 | 9,877 | |

| Percent of Procurement via Contract PO's vs Total PO's | | | | | |
|--|--------------|--------------|-------|------------|--|
| | August | September | Goal | Percentage | |
| Contract POs \$ Total | \$56,145,301 | \$58,780,294 | 50.0% | 83.5% | |
| Contract POs Count | 8,381 | 7,866 | 50.0% | 74.4% | |

| Monthly Totals for Purchase Orders Compared to Monthly Goal | | | | | |
|---|--------------|--------------|--------------|-----------------------|--|
| | August | September | Goal | Variance ³ | |
| \$ Amount | \$64,073,605 | \$70,419,972 | \$25,000,000 | \$45,419,972 | |
| Counts | 11,147 | 10,570 | 2,100 | 8,470 | |

| Cycle Time from Requisitions Assigned to Purchase Order Awards | | | | |
|--|--------|-----------|------|-----------------------|
| | August | September | Goal | Variance ² |
| Regular POs > \$100K | 12 | 32 | 60 | -46.4% |
| Regular POs < \$100K | 17 | 21 | 40 | -48.4% |
| Confirming POs | 14 | 10 | 30 | -66.8% |

| CPO's created with Punchout | | | | |
|-----------------------------|----------------|----------------|----------------|----------------|
| | August | September | YTD | Average |
| Number of CPO's | 865 | 843 | 2,327 | 776 |
| Dollar Amount | \$1,734,461.82 | \$1,878,178.42 | \$4,977,310.87 | \$1,659,103.62 |

¹ Variance computed based on current month compared to prior month

² Variance computed based on current month compared to base/goal

³ Variance computed based on current month compared to NIGP benchmark

| MBE/WBE/OBE Supplier Purchase Amount Totals | | | | |
|---|--------------|--------------|--------------|---------------|
| | August | September | Monthly Avg | YTD |
| MBE | \$40,776 | \$77,931 | \$73,878 | \$221,633 |
| WBE | \$1,243,658 | \$1,498,420 | \$959,023 | \$2,877,068 |
| MBE/WBE | \$3,395 | \$66,589 | \$41,598 | \$124,794 |
| OBE | \$62,304,350 | \$67,960,725 | \$60,187,672 | \$180,563,017 |
| Total | \$63,592,178 | \$69,603,665 | \$61,262,171 | \$183,786,513 |

| MBE/WBE/OBE Supplier Purchase Order Total Count | | | | | |
|---|--|--------|-----------|-------------|--------|
| | | August | September | Monthly Avg | YTD |
| MBE | | 8 | 10 | 15 | 46 |
| WBE | | 77 | 69 | 70 | 209 |
| MBE/WBE | | 2 | 7 | 10 | 30 |
| OBE | | 10,967 | 10,365 | 9,703 | 29,108 |
| Total | | 11,054 | 10,451 | 9,798 | 29,393 |

| Requisition Assignments | | | | | | | |
|----------------------------------|--------|--------|--------|--------|--|--|--|
| August September Monthly Avg YTD | | | | | | | |
| Received | 258 | 272 | 250 | 749 | | | |
| Completed | 258 | 272 | 250 | 749 | | | |
| % Completed | 100.0% | 100.0% | 100.0% | 100.0% | | | |

| Supplier Performance | | | | | | | |
|---------------------------------|---|---|--|---|--|--|--|
| August September YTD | | | | | | | |
| Total Forms Received | 0 | 0 | | 0 | | | |
| Total Forms Requiring a Hearing | 0 | 0 | | 0 | | | |
| Number of Hearings Held | 0 | 0 | | 0 | | | |
| Pending Hearings | 0 | 0 | | 0 | | | |

SnowTickets - FMS Help Desk August

September

Monthly Avg

YTD

| # of SLB Suppliers with Orders | | | | | | | | |
|----------------------------------|----|---|---|----|--|--|--|--|
| August September Monthly Avg YTD | | | | | | | | |
| MBE - SLB | 1 | 0 | 0 | 1 | | | | |
| WBE - SLB | 1 | 1 | 1 | 3 | | | | |
| MBE/WBE - SLB | 1 | 0 | 0 | 1 | | | | |
| OBE - SLB | 7 | 8 | 7 | 21 | | | | |
| Total SLB | 10 | 9 | 9 | 26 | | | | |

| Early Payments Discounts | | | | | | | |
|---------------------------|-----------|-----------|-----------|-----------|--|--|--|
| August September Goal YTD | | | | | | | |
| Captured | \$143,244 | \$125,125 | \$111,608 | \$430,432 | | | |
| Lost | \$20,744 | \$14,384 | \$27,902 | \$52,711 | | | |
| Total Available Discounts | \$163,989 | \$139,509 | \$139,509 | \$483,144 | | | |
| Percent Taken | 87.4% | 89.7% | 80.0% | 89.1% | | | |

| | | - | | - |
|-------------------|-----------------------|-----------|-------------|-----|
| Canceled | 1 | 1 | 1 | 2 |
| Closed | 38 | 20 | 29 | 87 |
| Resolved | 3 | 4 | 5 | 15 |
| | FMS End-Use August | September | Monthly Avg | YTD |
| # of Attendees | 0 | | 0 | 0 |
| | 0 | 0 | 0 | 0 |
| # of Classes Held | 0 | 0 | 0 | 0 |

| Average Attendees per Class | 0 | 0 | 0 | 0 | | | | |
|-----------------------------------|-----|---------|---------|---------|--|--|--|--|
| Local Business Preference Program | | | | | | | | |
| August September Monthly Avg YTD | | | | | | | | |
| Additional Cost to Award | \$0 | \$4,963 | \$1,654 | \$4,963 | | | | |

| Invoices | | | | | | | |
|----------------------------------|--------------|--------------|--------------|---------------|--|--|--|
| August September Monthly Avg YTD | | | | | | | |
| Count | 14,307 | 12,201 | 11,943 | 35,829 | | | |
| Amount | \$73,777,207 | \$51,795,108 | \$55,992,207 | \$167,976,620 | | | |

| Average Cycle Time from Receipt of Goods to Generation of Payment | | | | | | | |
|---|----|----|-------|--|--|--|--|
| August September Goal Variance | | | | | | | |
| 41 | 38 | 40 | -4.5% | | | | |
| | 0 | | | | | | |

| E-Pay Invoices | | | | | | | |
|--|-------|-------|-------|-------|--|--|--|
| August September Monthly Avg YTD | | | | | | | |
| Number of E-Pay invoices processed | 1,755 | 1,660 | 1,663 | 4,989 | | | |
| Dollar Amount Total \$4,212,228 \$4,335,591 \$3,838,906 \$11,516 | | | | | | | |

¹ Variance computed based on current month compared to base/goal

Opened

In Progress

On Hold

10,570 \$70,419,972

7,866 \$58,780,294

2,154 \$1,134,239

\$527

\$7,473

237,876

\$7,201,007 \$600,084

\$3,051,331 \$15,031.19

> \$125,125 \$14,384

> > 38d

272

0%

32d

21d

10d

12,201

Current Month

Completed

Completed

Current Month

334

\$712

12

203

%

20%

2%

-

74% 83%

3% 0%

-0%

10%

2%

4%

%

90% 10%

105%

N/A

%

100%

%

N/A

0%

%

54% 52%

33%

Prior Yr. Monthly Avg Current Month

1,915

\$929,912 \$486

\$16,734

224,629

\$5,785,917 \$321,440

\$3,752,085 \$16,602

Base

Current Qty Received

Received

Goal

323

N/A

18

226

N/A

N/A

40d

N/A

272

0

0%

60d

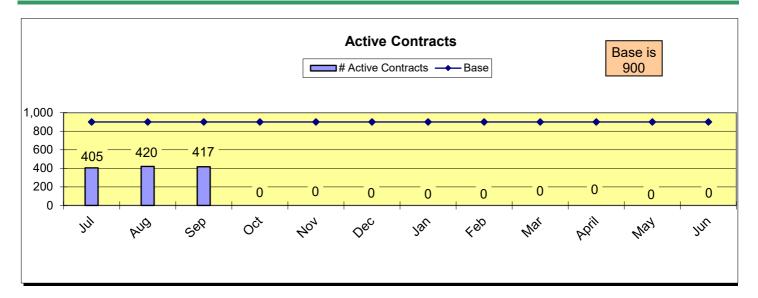
40d

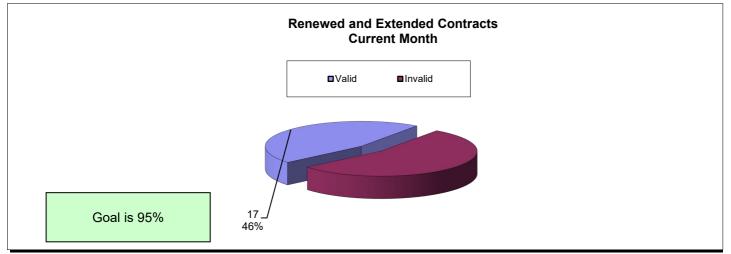
30d

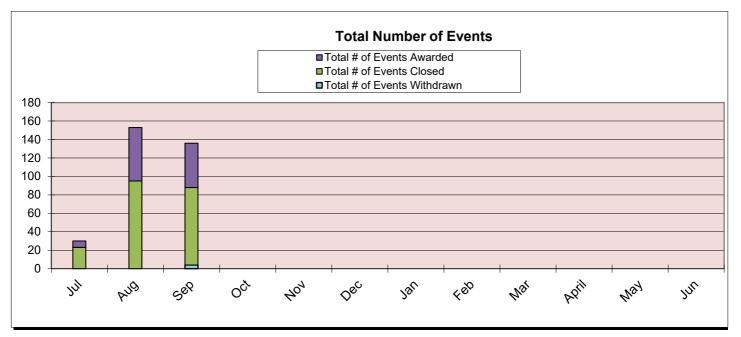
9,494 \$128,250,592

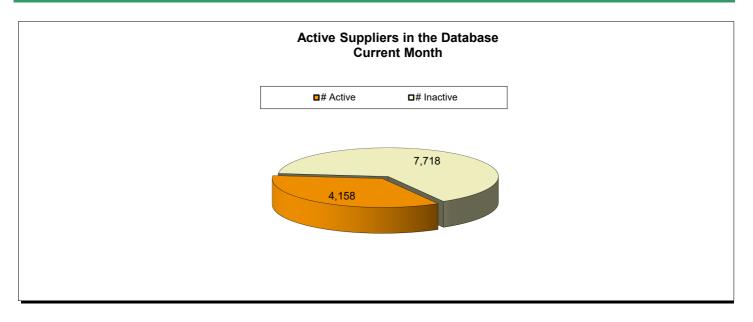
7,007 \$117,257,061

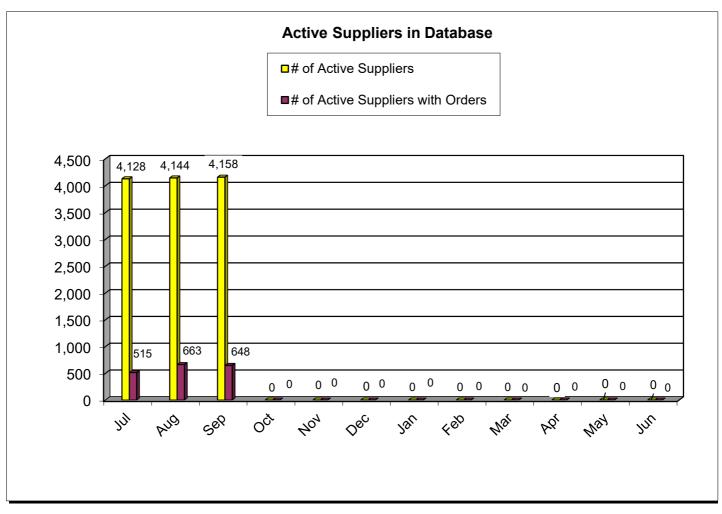
| Performance Measures | Prior Yr. Monthly Avg | Current Month | % | Performance Measures |
|---|--------------------------|------------------|-------------|---|
| # Active Contracts | 427 | 417 | 98% | Total # of Purchases (BPOs+CPOs+SRDs+OPOs) |
| # of Extended Contracts | 0 | 20 | #DIV/0! | Total Order \$ Value (BPOs+CPOs+SRDs+OPOs) |
| # Renewed Contracts | 16 | 17 | 106% | |
| otal # of Events Withdrawn | 2 | 4 | 0% | # BPOs Processed |
| Total # of Events Closed | 119 | 84 | 71% | \$ Value of BPOs Processed |
| Total # of Events Awarded | 70 | 48 | 69% | Average \$ Value (BPOs) |
| Contract Savings | \$0 | \$0 | #DIV/0! | # 020 P |
| # Active suppliers # Approved Suppliers with Orders | 3,960 662 | 4,158 648 | 105% 98% | # CPOs Processed \$ Value of CPOs Processed |
| f Inactive suppliers with Orders | 7.743 | 7,718 | 100% | Average \$ Value (CPOs) |
| | 7,743 | 7,710 | 100 % | Average \$ value (CFOS) |
| Warehouse/Inventory Management | Prior Year Monthly | | | # SRDs Processed |
| | Avg | Current Month | % | \$ Value of SRDs Processed |
| Value of Total Inventory | \$35,740,573 | \$36,842,653 | 103% | Average \$ Value (SRDs) |
| | | + | | |
| | Base | Current Month | % | OPOs >\$100k |
| Dormant \$ Value (10%) | N/A | \$2,579,966 | | \$ Value of OPOs > \$100k |
| excess \$ Value (for those greater than 3.25 months use) (10%) | N/A | \$10,181,533 | | Average \$ Value (OPOs > \$100k) |
| Cycle Count Accuracy | 95.0% | 76.4% | 80% | |
| ill Rate (DCG) | 95.0% | 91.5% | 96% | OPOs < \$100k |
| Police MTD (Projects Awaiting Parts) | 90.0% | 89.0% | 99% | \$ Value of OPOs < \$100k |
| Refuse | 80.0% | 75.0% | 94% | Average \$ Value (OPOs < \$100k) |
| Cluse | 80.0% | 75.0% | 94 /0 | Average \$ value (OFOS < \$100K) |
| Financial Management System 2.0 Support Performance Measures | Prior Yr. | Current Month | | Payment Services Performance Measures |
| SnowTickets Opened | Monthly Avg 54 | Surrent Month 31 | | Early Payment Discount Dollars Captured |
| SnowTickets Opened SnowTickets In Progress | 54 | 31 | | Early Payment Discount Dollars Captured |
| SnowTickets In Progress | 5 | 3 | | Early Payment Discount Dollars Not Captured |
| Snow Tickets Canceled | 0 | 1 | | Average Cycle Time from Receipt of Goods to Generation of Paymen |
| Snow Tickets Closed | 41 | 20 | | # of Invoices Processed |
| SnowTickets Resolved | 7 | 4 | | |
| MS 2.0 End User Training : | | | | Performance Measures - Operation Analysis |
| ¢ Classes Held | 0 | 0 | | Requisition Assignments |
| Class Attendees | 0 | 0 | | reduction / toognimento |
| | | - | | Performance Measures-Quality and Process |
| Salvage, Issues and Returns | Prior Month | Current Month | | Timeliness of Scorecard |
| Salvage - Overall | \$99,163 | \$91,076 | | % of Recommendations Adopted |
| Salvage - GSD | \$85,828 | \$72,139 | | |
| Varehouse Issues | \$3,240,211 | \$3,151,765 | | Cycle Time for Requisitions Assigned to Purchase Orders |
| Varehouse Returns | -\$18,694 | -\$7,341 | | Average Cycle Time to Establish a PO Equal or Greater than \$100,00 |
| | | | | Average Cycle Time to Establish a PO Less than \$100,000 |
| Prime MBE/WBE Suppliers | | | | Average Cycle Time to Establish a Confirming PO |
| Purchase Amount Totals | Prior Month | Current Month | % | |
| DBE Purchases | \$62,304,350 | \$67,960,725 | 109% | |
| /BE / Non-WBE Purchases | \$40,776 | \$77,931 | 191% | |
| VBE / Non-MBE Purchases | \$1,243,658 | \$1,498,420 | 120% | |
| WBE / MBE Purchases | \$3.395 | \$66,589 | 1962% | |
| | | ,,. | | |
| Number of MBE/WBE Orders | Prior Month | Current Month | % | |
| DBE Suppliers with Orders | 10,967 | 10,365 | 95% | 7 |
| MBE / Non-WBE Suppliers with Orders | 8 | 10 | 125% | 1 |
| WBE / Non-MBE Suppliers with Orders | 77 | 69 | 90% | 1 |
| VBE / MBE Suppliers with Orders | 2 | 7 | 350% | 1 |
| | | | |] |
| Supplier Performance | Prior Month | Current Month | | |
| Total Forms Received | 0 | 0 | | |
| | 0 | 0 | |] |
| Total Forms Requiring Hearings | 0 | 0 | | |
| Total Forms Requiring Hearings Number of Hearings Held | 0 | 0 | | |
| | | | | |

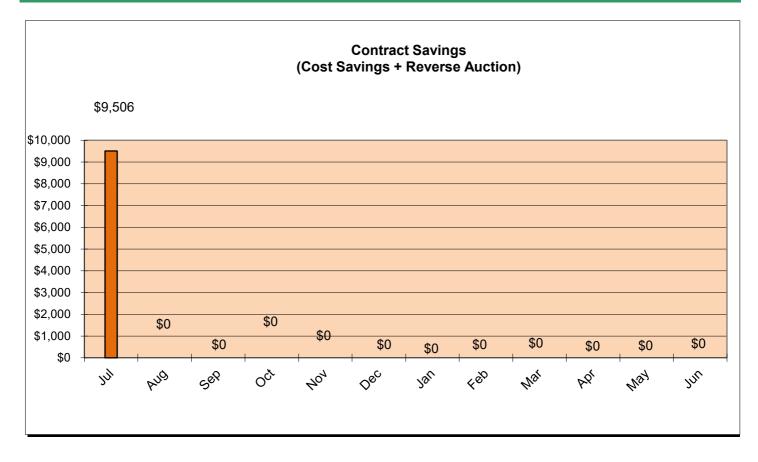


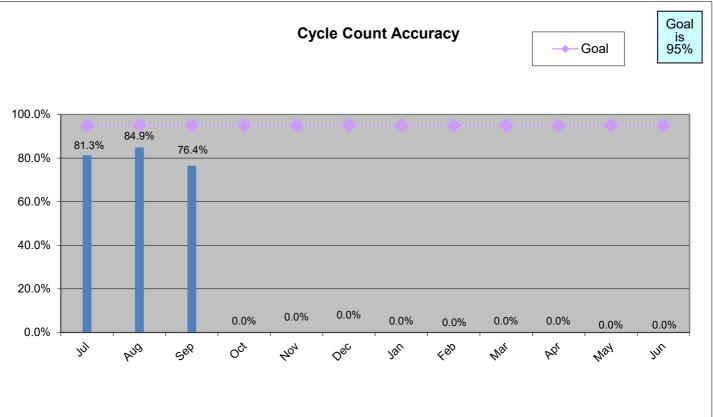


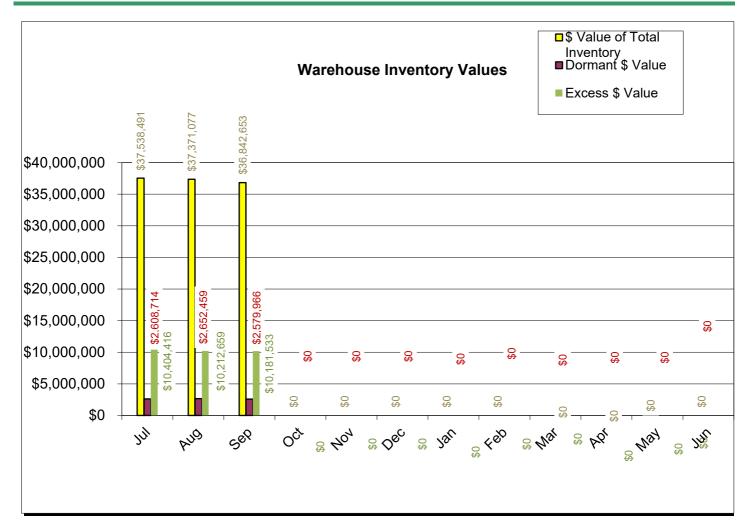




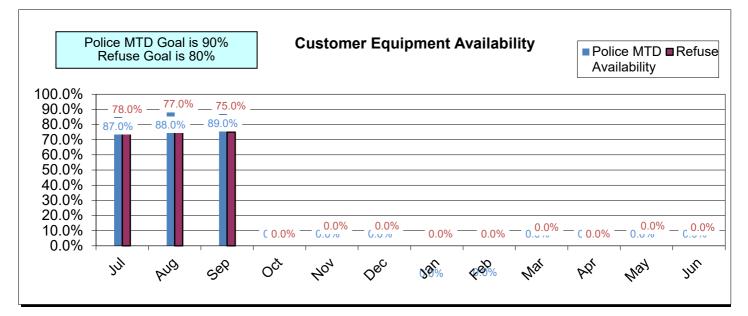


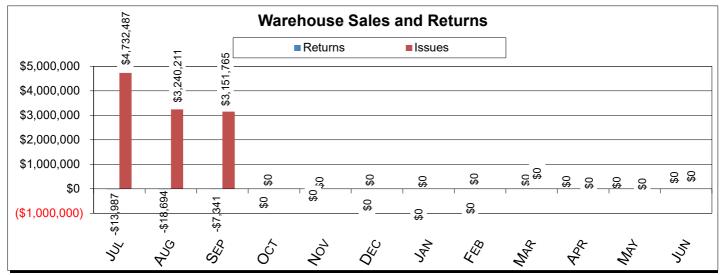


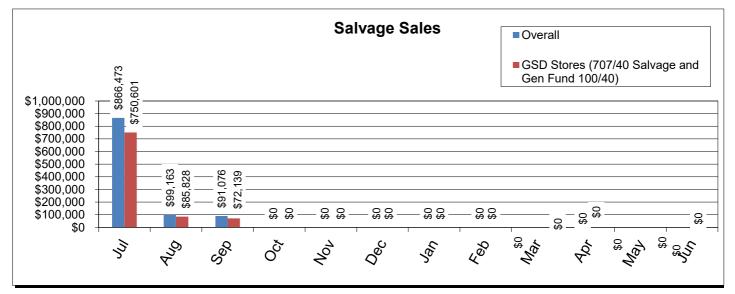


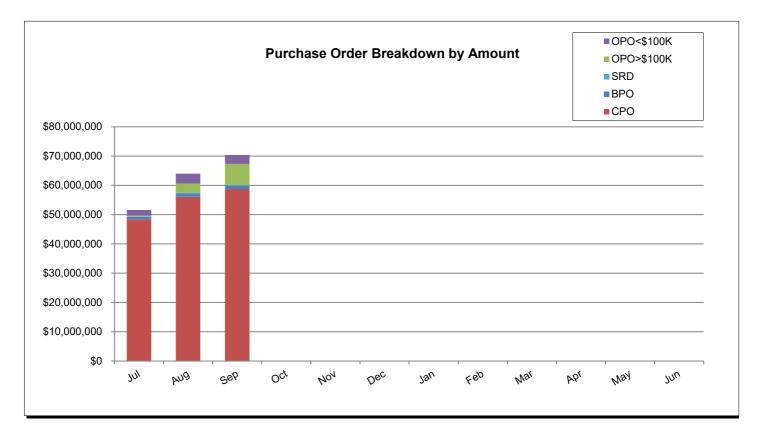


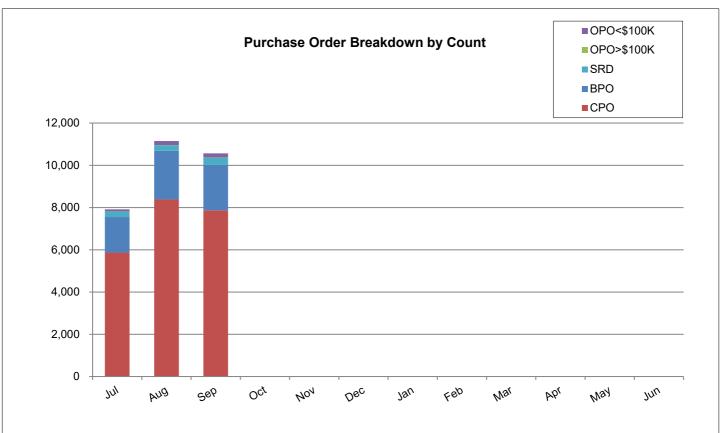


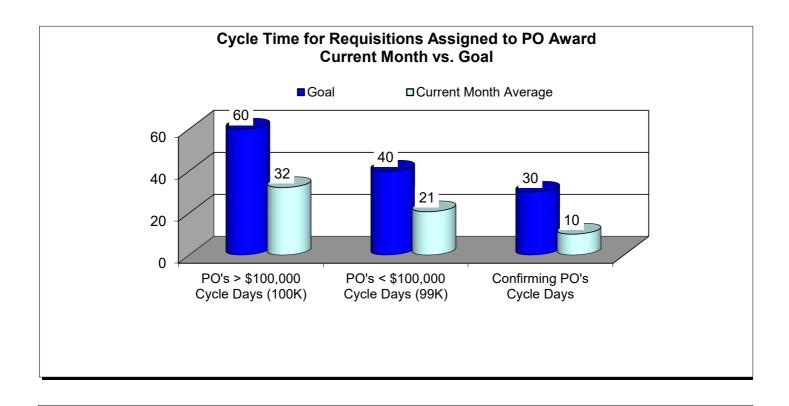




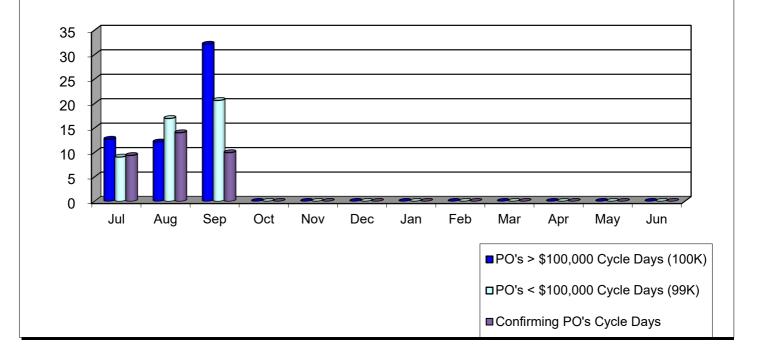


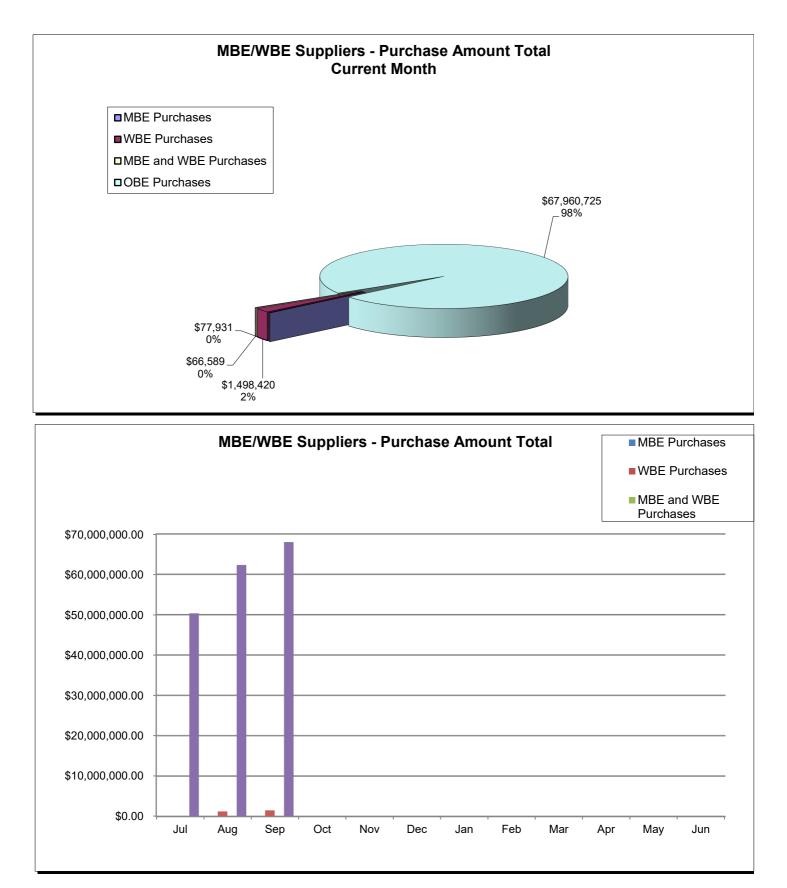


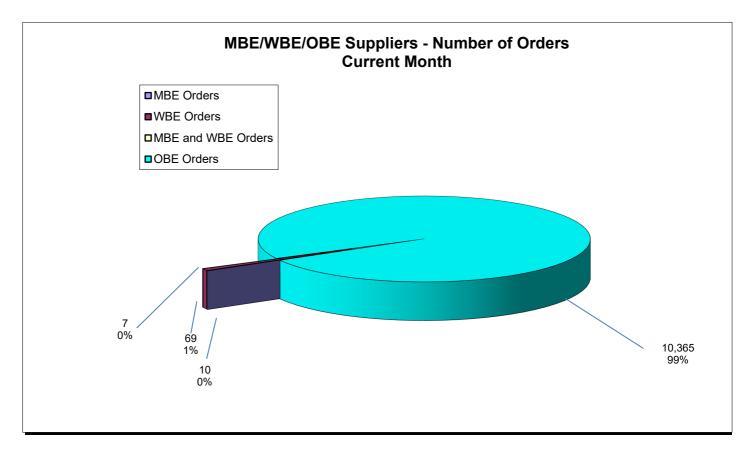


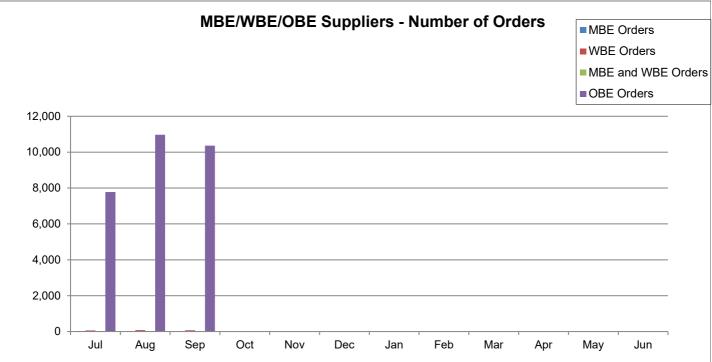


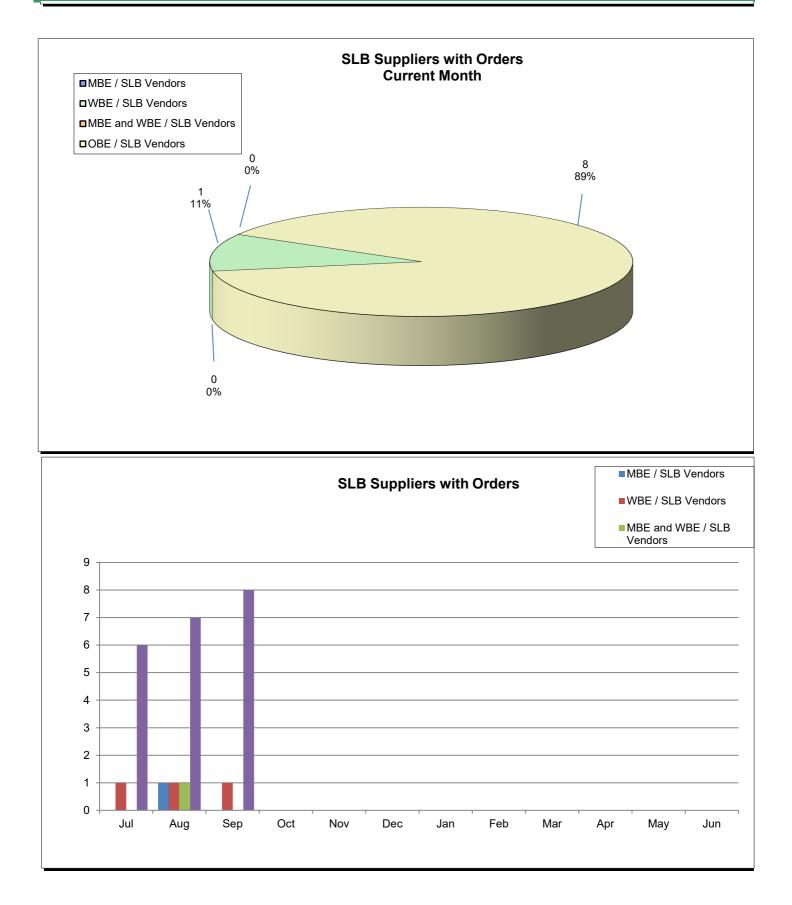
Cycle Time for Requisitions Assigned to PO Award

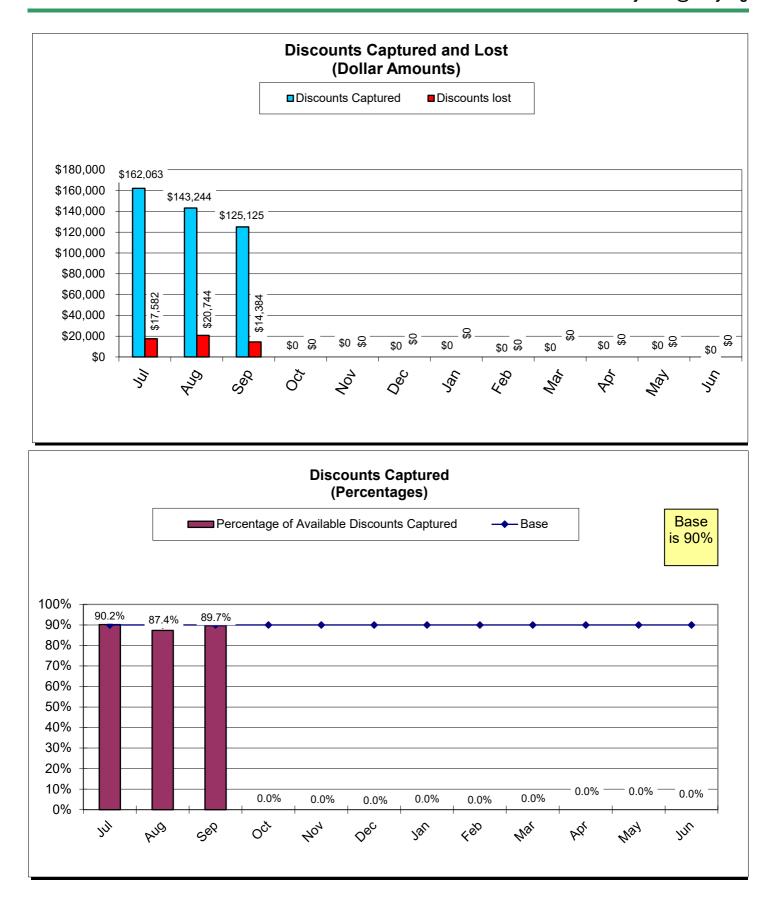


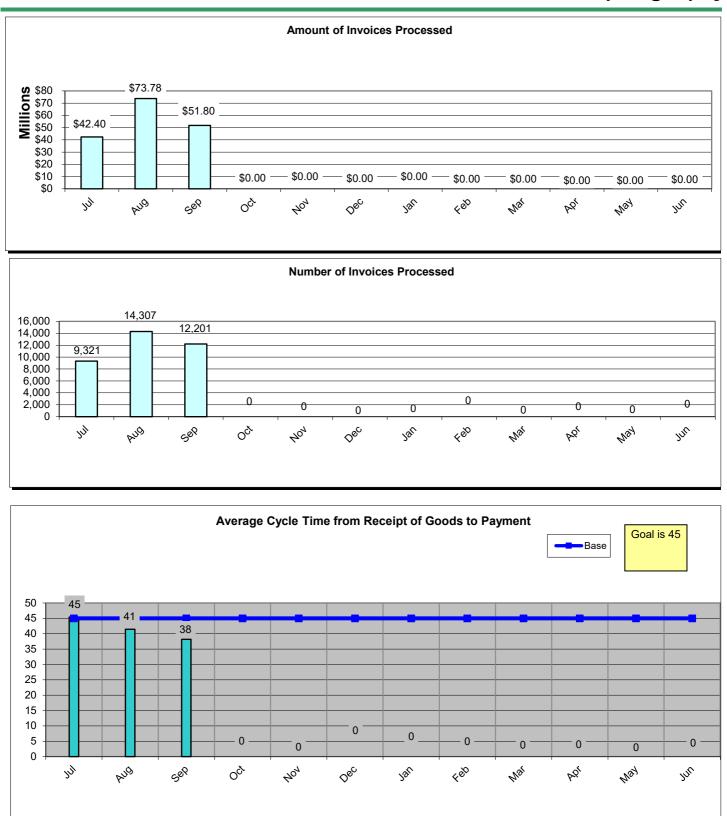














DORMANT REPORT

| Unit | Jul 2023 | Aug 2023 | Sep 2023 | Oct 2023 | Nov 2023 | Dec 2023 |
|--------|----------------|----------------|----------------|----------|----------|----------|
| A01 | \$9,652.97 | \$9,694.85 | \$9,396.88 | | | |
| A02 | \$17,287.58 | \$17,270.46 | \$16,883.96 | | | |
| A03 | \$28,144.09 | \$28,897.04 | \$27,756.64 | | | |
| A04 | \$29,291.53 | \$28,795.09 | \$27,579.89 | | | |
| A05 | \$19,120.20 | \$19,177.35 | \$20,621.48 | | | |
| A07 | \$113,528.18 | \$109,429.57 | \$77,564.95 | | | |
| A08 | \$149,882.88 | \$138,635.72 | \$129,472.13 | | | |
| A09 | \$1,336.89 | \$1,005.20 | \$620.26 | | | |
| A10 | \$10,409.75 | \$10,108.59 | \$9,826.01 | | | |
| A11 | \$1,151.67 | \$1,151.67 | \$1,705.96 | | | |
| A13 | \$40,331.75 | \$40,181.32 | \$38,442.47 | | | |
| A14 | \$40,737.68 | \$40,561.89 | \$39,388.96 | | | |
| A15 | \$28,682.91 | \$27,904.83 | \$26,832.69 | | | |
| A16 | \$8,746.26 | \$8,746.26 | \$8,291.78 | | | |
| A17 | \$3,268.10 | \$3,268.10 | \$3,364.72 | | | |
| A18 | \$54,471.59 | \$54,466.54 | \$57,547.48 | | | |
| A19 | \$9,642.57 | \$9,085.88 | \$9,259.14 | | | |
| A20 | \$8,710.22 | \$8,816.64 | \$8,816.64 | | | |
| A21 | \$5,554.53 | \$5,574.03 | \$4,410.29 | | | |
| A22 | \$14,516.08 | \$14,148.28 | \$14,579.55 | | | |
| A23 | \$23,253.08 | \$23,184.60 | \$23,831.89 | | | |
| A24 | \$8,718.84 | \$8,725.54 | \$9,362.71 | | | |
| A25 | \$979,067.90 | \$976,515.99 | \$998,748.40 | | | |
| A27 | \$5,809.83 | \$5,228.88 | \$4,513.85 | | | |
| A28 | \$5,117.02 | \$5,038.67 | \$4,874.26 | | | |
| A29 | \$20,309.80 | \$20,528.03 | \$23,408.05 | | | |
| A31 | \$1,674.98 | \$1,674.98 | \$2,110.28 | | | |
| A32 | \$4,231.65 | \$4,231.65 | \$4,613.91 | | | |
| A33 | \$86.02 | \$86.02 | \$86.02 | | | |
| A35 | \$19,108.23 | \$19,101.60 | \$17,791.63 | | | |
| A36 | \$14,765.78 | \$14,812.01 | \$15,500.09 | | | |
| A37 | \$13,392.30 | \$13,400.59 | \$12,779.52 | | | |
| A38 | \$15,268.77 | \$15,224.95 | \$15,270.62 | | | |
| A39 | \$14,306.11 | \$13,197.53 | \$12,910.66 | | | |
| A40 | \$10,857.20 | \$10,617.59 | \$10,351.94 | | | |
| A41 | \$22,410.71 | \$22,491.10 | \$21,947.87 | | | |
| A42 | \$35,911.55 | \$36,557.87 | \$33,383.74 | | | |
| A43 | \$4,573.19 | \$4,573.19 | \$4,631.61 | | | |
| A44 | \$33,376.81 | \$33,357.00 | \$32,879.72 | | | |
| A45 | \$21,640.18 | \$22,322.05 | \$20,563.80 | | | |
| A46 | \$12,058.03 | \$12,078.66 | \$12,124.40 | | | |
| A47 | \$29,230.47 | \$28,938.12 | \$30,120.41 | | | |
| A48 | \$21,659.23 | \$21,773.45 | \$22,546.89 | | | |
| A49 | \$15,912.37 | \$15,920.45 | \$17,232.74 | | | |
| A51 | \$15,337.08 | \$15,353.13 | \$14,344.03 | | | |
| A52 | \$56,014.98 | \$56,096.44 | \$54,308.08 | | | |
| A53 | \$17,174.93 | \$17,264.90 | \$15,973.52 | | | |
| A55 | \$4,673.89 | \$4,845.33 | \$4,263.78 | | | |
| A56 | \$15,016.66 | \$15,095.96 | \$15,622.72 | | | |
| A57 | \$16,939.33 | \$16,945.16 | \$16,077.23 | | | |
| A58 | \$14,289.02 | \$14,244.73 | \$12,176.81 | | | |
| A59 | \$15,973.45 | \$15,942.67 | \$14,656.58 | | | |
| A60 | \$12,033.67 | \$9,462.35 | \$8,351.52 | | | |
| DCG | \$359,678.69 | \$417,250.48 | \$376,788.08 | | | |
| E02 | \$11,322.94 | \$11,235.52 | \$15,050.31 | | | |
| E03 | \$30,564.09 | \$37,717.02 | \$34,842.53 | | | |
| G03 | \$112,488.10 | \$114,505.85 | \$113,563.77 | | | |
| TOTAL: | \$2,608,714.30 | \$2,652,459.40 | \$2,579,965.85 | \$0.00 | \$0.00 | \$0.00 |

DORMANT REPORT

| Unit | Jan 2024 | Feb 2024 | Mar 2024 | Apr 2024 | May 2024 | Jun 2024 |
|------------|---------------|---------------|---------------|----------------|----------|----------|
| A01 | | | | | | |
| A02 | | | | | | |
| A03 | | | | | | |
| A04 | | | | | | |
| A05 | | | | | | |
| A07 | | | | | | |
| A08 | | | | | | |
| A09 | | | | | | |
| A10 | | | | | | |
| A11 | | | | | | |
| A13 | | | | | | |
| A14 | | | | | | |
| A15 | | | | | | |
| A16 | | | | | | |
| A17 | | | | | | |
| A18 | | | | | | |
| A19 | | | | | | |
| A20 | | | | | | |
| A21 | | | | | | |
| A22 | | | | | | |
| A23 | | | | | | |
| A24 | | | | | | |
| A25 | | | | | | |
| A27 | | | | | | |
| A28 | | | | | | |
| A29 | | | | | | |
| A31 | | | | | | |
| A32 | | | | | | |
| A33 | | | | | | |
| A35 | | | | | | |
| A36 | | | | | | |
| A37 | | | | | | |
| A38 | | | | | | |
| A39 | | | | | | |
| A40 | | | | | | |
| A41 | | | | | | |
| A42 | | | | | | |
| A43 | | | | | | |
| A44 | | | | | | |
| A45 A46 | | | | | | |
| A46 A47 | | | | | | |
| A47 A48 | | | | | | <u> </u> |
| A40 A49 | | | | | | |
| A49 A51 | | | | | | |
| A51 A52 | | | | | | |
| A52 A53 | | | | | | |
| A55 | | | | | | |
| A55 A56 | | | | | | |
| A50 A57 | | | | | | |
| A58 | | | | | | |
| A59 | | | | | | <u> </u> |
| A60 | | | | | | |
| DCG | | | | | | |
| E02 | | | | | | <u> </u> |
| E02 | | | | | | |
| G03 | | | | | | <u> </u> |
| TOTAL: | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| IUTAL: | Φ 0.00 | Φ υ.00 | Φ 0.00 | ٥ 0. 00 | \$U.UU | ຈູບ.ບເ |