

	Current YTD Totals	July 2023	August 2023	September 2023	October 2023	November 2023	December 2023	January 2024	February 2024	March 2024	April 2024	May 2024	June 2024	Prior FY Year-End Totals	Average
<b>Performance Measures - Contracting/Supplier Mgmt</b>															
# Active Contracts	N/A	405	420	417	430	418								N/A	418
# Extended Contracts (5%)	17	3	3	3	5	3								417	3
Renewed Contracts (5%)	85	19	14	17	23	12								186	17
Renew/Replace/Extended (Valid Reason)	102	22	17	20	28	15								186	20
Renew/Replace/Extended (Invalid Reason)	142	32	21	20	49	20								417	N/A
% Renewed/extended contracts valid	N/A	40.0%	44.0%	50.0%	36.0%	42.8%								N/A	N/A
% ARC Usage	86.7%	93.9%	87.6%	83.5%	87.9%	80.4%								79.1%	86.7%
\$ ARC Usage	\$388,394,378.50	\$48,440,817.02	\$56,145,301.30	\$58,780,293.93	\$167,974,276.76	\$57,053,689.49								\$652,432,969.96	\$77,678,875.70
Total # of Events Withdrawn	7	0	0	4	3	0								15	1
Total # of Events Closed	413	23	95	84	135	76								951	83
Total # of Events Awarded	257	7	58	48	88	56								688	51
# of Suppliers in Database	N/A	11,848	11,864	11,876	11,906	11,915								N/A	11,882
# of Inactive Suppliers	N/A	7,720	7,720	7,718	7,713	7,711								N/A	7,716
# of Active Suppliers	N/A	4,128	4,144	4,158	4,193	4,204								N/A	4,165
# of Supplier W/ Orders this Month	N/A	515	663	648	695	565								N/A	617
# of MBE Suppliers W/ Orders this Month	N/A	6	4	4	6	5								N/A	5
# of WBE Suppliers W/ Orders this Month	N/A	7	8	9	8	8								N/A	8
# of DBE Suppliers W/ Orders this Month	N/A	4	5	4	4	4								N/A	4
# of SLB Suppliers W/ Orders this Month	N/A	7	10	9	11	8								N/A	9
Contract Savings (Figure = Annual Cost Saving + Annual Reverse Auction for reporting period)	\$9,505.80	\$9,505.80	\$0.00	\$0.00	\$0.00	\$0.00								\$6,842.50	\$1,901.16
<b>Performance Measures - Operational Efficiency</b>															
Cycle Count Accuracy	N/A	81.3%	84.9%	76.4%	80.1%	79.5%								N/A	80.5%
Dormant \$ Value	N/A	\$2,608,714.30	\$2,652,459.40	\$2,579,965.85	\$2,556,332.08	\$2,537,374.09								N/A	\$2,586,969.14
Excess \$ Value	N/A	\$10,404,416.24	\$10,212,659.19	\$10,181,532.72	\$10,019,845.05	\$10,102,096.50								N/A	\$10,184,109.94
\$ Value of Total Inventory	N/A	\$37,538,491.11	\$37,371,076.77	\$36,842,653.18	\$37,134,896.45	\$37,087,346.40								N/A	\$37,194,892.78
DCG (fill rate)	N/A	96.0%	92.4%	91.5%	91.2%	95.9%								N/A	93.4%
Police MTD Availability	N/A	87.0%	88.0%	89.0%	89.0%	88.0%								N/A	88.2%
Refuse	N/A	78.0%	77.0%	75.0%	78.0%	76.0%								N/A	76.8%
<b>Warehouse Sales &amp; Returns</b>															
Returns	-53,544.24	(\$13,986.73)	(\$18,694.40)	(\$7,340.72)	(\$8,488.28)	(\$5,034.11)								(\$286,165.86)	(\$10,708.85)
Issues	15,398,924.22	\$4,732,486.96	\$3,240,211.49	\$3,151,764.62	\$3,001,858.19	\$1,272,602.96								\$34,263,237.73	\$3,079,784.84
<b>Salvage</b>															
Overall	\$1,335,417.31	\$866,473.31	\$99,162.97	\$91,075.66	\$140,717.85	\$137,987.52								\$1,262,347.15	\$267,083.46
GSD Stores (707/40 Salvage and Gen Fund 100/40)	\$1,047,362.58	\$750,601.28	\$85,827.63	\$72,139.23	\$68,353.24	\$70,441.20								\$1,985,896.42	\$209,472.52

	Current YTD Totals	July 2023	August 2023	September 2023	October 2023	November 2023	December 2023	January 2024	February 2024	March 2024	April 2024	May 2024	June 2024	Prior FY Year-End Totals	Average
<b>Performance Measures - PO's New Queries</b>															
BPO	\$4,937,377.18	\$801,676.34	\$1,180,870.57	\$1,134,238.84	\$1,082,362.41	\$738,229.02								\$11,456,048.05	\$987,475.44
CPO	\$388,394,378.50	\$48,440,817.02	\$56,145,301.30	\$58,780,293.93	\$167,974,276.76	\$57,053,689.49								\$652,432,969.96	\$77,678,875.70
SRD	\$934,823.76	\$179,083.66	\$162,827.68	\$237,875.69	\$245,894.88	\$109,141.85								\$3,072,033.17	\$186,964.75
EPO	\$648,941.50	\$0.00	\$66,458.96	\$15,225.76	\$0.00	\$567,256.78								\$1,046,462.02	\$129,788.30
VPO	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00								\$491,879.60	\$0.00
OPO>\$100K	\$35,857,353.33	\$243,886.20	\$3,095,889.08	\$7,201,006.54	\$16,680,586.97	\$8,635,984.54								\$114,045,503.93	\$7,171,470.67
OPO<\$100K	\$17,460,149.50	\$1,902,099.54	\$3,422,257.19	\$3,051,331.35	\$5,227,718.39	\$3,856,743.03								\$42,672,082.43	\$3,492,029.90
<b>Total Value of Purchases</b>	<b>\$448,233,023.77</b>	<b>\$51,567,562.76</b>	<b>\$64,073,604.78</b>	<b>\$70,419,972.11</b>	<b>\$191,210,839.41</b>	<b>\$70,961,044.71</b>								<b>\$825,216,979.16</b>	<b>\$89,646,604.75</b>
BPO	9,655	1,680	2,309	2,154	2,108	1,404								22,930	1,931
CPO	35,992	5,867	8,381	7,866	8,123	5,755								81,431	7,198
SRD	1,360	264	257	334	348	157								4,344	272
EPO	4	0	2	1	0	1								24	1
VPO	0	0	0	0	0	0								4	0
OPO>\$100K	48	2	5	12	16	13								185	10
OPO<\$100K	936	100	193	203	280	160								2,770	187
<b>Total Count of PO's</b>	<b>47,995</b>	<b>7,913</b>	<b>11,147</b>	<b>10,570</b>	<b>10,875</b>	<b>7,490</b>								<b>111,688</b>	<b>9,599</b>
BPO (average)	\$511.38	\$477.19	\$511.42	\$526.57	\$513.45	\$525.80								\$499.61	\$511.38
CPO (average)	\$10,791.13	\$8,256.49	\$6,699.12	\$7,472.70	\$20,678.85	\$9,913.76								\$8,012.10	\$10,791.13
SRD (average)	\$687.37	\$678.35	\$633.57	\$712.20	\$706.59	\$695.17								\$707.19	\$687.37
EPO (average)	\$0.00	\$0.00	\$33,229.48	\$15,225.76	\$0.00	\$0.00								\$43,602.58	\$162,235.38
VPO (average)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00								\$122,969.90	#DIV/0!
OPO>\$100K (average)	\$747,028.19	\$121,943.10	\$619,177.82	\$600,083.88	\$1,042,536.69	\$664,306.50								\$616,462.18	\$747,028.19
OPO<\$100K (average)	\$18,654.01	\$19,021.00	\$17,731.90	\$15,031.19	\$18,670.42	\$24,104.64								\$15,405.08	\$18,654.01
<b>Overall Average</b>	<b>\$9,339.16</b>	<b>\$6,516.82</b>	<b>\$5,748.06</b>	<b>\$6,662.25</b>	<b>\$17,582.61</b>	<b>\$9,474.10</b>								<b>\$7,388.59</b>	<b>\$9,339.16</b>
<b>Cycle Time from Req to PO Award:</b>															
PO's > \$100,000 Cycle Days (100K)	N/A	13	12	32	32	62								N/A	30
PO's < \$100,000 Cycle Days (99K)	N/A	9	17	21	28	26								N/A	20
Confirming PO's Cycle Days	N/A	9	14	10	10	18								N/A	12
Number of CPO's created with Punchout	3,698	619	865	843	806	565								7,466	740
Dollar amount	\$8,069,120.35	\$1,364,670.63	\$1,734,461.82	\$1,878,178.42	\$1,811,934.91	\$1,279,874.57								\$28,136,166.19	\$1,613,824.07
<b>Prime MBE / WBE / OBE</b>															
MBE Purchases	\$561,236.06	\$102,925.53	\$40,776.14	\$77,930.99	\$315,095.09	\$24,508.31								\$3,596,802.26	\$112,247.21
WBE Purchases	\$3,489,516.25	\$134,990.29	\$1,243,657.74	\$1,498,420.43	\$369,989.26	\$242,458.53								\$3,025,840.08	\$697,903.25
MBE and WBE Purchases	\$323,082.13	\$54,810.91	\$3,394.71	\$66,588.73	\$192,569.48	\$5,718.30								\$575,328.66	\$64,616.43
OBE Purchases	\$439,886,453.53	\$50,297,942.81	\$62,304,349.88	\$67,960,724.69	\$190,751,326.27	\$68,572,109.88								\$803,662,753.75	\$87,977,290.71
MBE Orders	79	28	8	10	26	7								258	16
WBE Orders	332	63	77	69	81	42								732	66
MBE and WBE Orders	53	21	2	7	20	3								113	11
OBE Orders	47,254	7,776	10,967	10,365	10,754	7,392								107,615	9,451
<b>Prime SLB Vendor Count With Orders</b>															
MBE / SLB Vendors	1	0	1	0	0	0								16	0
WBE / SLB Vendors	4	1	1	1	0	1								24	1
MBE and WBE / SLB Vendors	1	0	1	0	0	0								6	0
OBE / SLB Vendors	39	6	7	8	11	7								164	8
<b>Performance Measures - Payment Services</b>															
Discounts Captured	\$903,592.90	\$162,063.06	\$143,244.35	\$125,125.06	\$277,978.77	\$195,181.66								\$1,341,369.12	\$180,718.58
Discounts Lost	\$80,251.00	\$17,582.34	\$20,744.41	\$14,384.34	\$5,711.14	\$21,828.77								\$182,933.15	\$16,050.20
Total Discounts Available	\$983,843.90	\$179,645.40	\$163,988.76	\$139,509.40	\$283,689.91	\$217,010.43								\$1,524,302.27	\$196,768.78
Percentage of Available Discounts Captured	91.8%	90.2%	87.4%	89.7%	98.0%	89.9%								88.0%	91.0%
# of INs Processed	61,919	9,321	14,307	12,201	16,847	9,243								147,664	12,384
IN Amount	\$283,272,979.95	\$42,404,304.86	\$73,777,206.55	\$51,795,108.27	\$65,767,471.36	\$49,528,888.91								\$539,562,064	\$56,654,596
Average Cycle Time from Receipt of Invoice to Generation of Payment	N/A	45.4	41.5	38.2	32.5	30.8								N/A	37.7
Invoices Greater than (30) Days	N/A	3,457	2,518	2,808	2,888	4,581								N/A	3,250.4
# of Credit Memos	N/A	64	101	79	77	33								N/A	
CM's Open Amount	N/A	-\$134	-\$17,802	-\$38,247	\$0	-\$978								N/A	
CM's Closed Amount	N/A	-\$324	-\$42,600	-\$155,471	-\$27,018	-\$157,106								N/A	
CM's Total Amount	N/A	-\$458	-\$60,402	-\$193,718	-\$27,018	-\$158,083								N/A	
E-Pay Invoices processed	N/A	1,574	1,755	1,660	2,460	1,024								N/A	1,695
E-Pay Invoices dollar amount total	N/A	\$2,968,900.07	\$4,212,228.12	\$4,335,591.08	\$6,774,002.02	\$2,892,497.36								N/A	\$4,236,644
<b>Performance Measures - Supplier &amp; Customer Relations</b>															
Requisition Assignments Received	1,214	219	258	272	295	170								2,704	243
Requisition Assignments Completed	1,214	219	258	272	295	170								2,704	243

	Current YTD Totals	July 2023	August 2023	September 2023	October 2023	November 2023	December 2023	January 2024	February 2024	March 2024	April 2024	May 2024	June 2024	Prior FY Year-End Totals	Average
<b>Supplier Performance</b>															
Total Forms Received	0	0	0	0	0	0								15	0
Total Forms Requiring Hearings	0	0	0	0	0	0								0	0
Number of Hearings Held	0	0	0	0	0	0								0	0
Pending Hearings	0	0	0	0	0	0								0	0

	Current YTD Totals	July 2023	August 2023	September 2023	October 2023	November 2023	December 2023	January 2024	February 2024	March 2024	April 2024	May 2024	June 2024	Prior FY Year-End Totals	Average
<b>Performance Measures - FMS Support</b>															
SnowTickets Opened	390	39	49	31	61	210								530	78
SnowTickets In Progress	26	1	4	3	3	15								39	5
SnowTickets On Hold	29	1	2	3	1	22								8	6
SnowTickets Canceled	6	0	1	1	4	0								5	1
SnowTickets Closed	295	29	38	20	50	158								432	59
SnowTickets Resolved	33	8	3	4	3	15								44	7
<b>FMS User Training</b>															
# Class Attendees	0	0	0	0	0	0								201	0
# Classes Held	0	0	0	0	0	0								0	0
Average Attendees Per Class	0	0	0	0	0	0								17	0
<b>Local Business Preference Program</b>															
# of Vendors Receiving 8% Preference	0	0	0	0	0	0								0	0
Additional Cost of Awarding to a Certified Local Vendor	\$11,416.22	\$0.00	\$0.00	\$4,963.00	\$5,842.40	\$610.82								\$20,526.71	\$2,283.24
<b>Performance Measures - Quality &amp; Process</b>															
Timeliness of Scorecard Completed	5	1	1	1	1	1								12	1
Timeliness of Scorecard (Exception)	0	0	0	0	0	0								0	0

Date: December 7, 2023

To: Melissa Yusilon  
Assistant General Manager

From: Maiyo Lara, Senior Mangement Analyst II  
Supplier and Customer Relations

Subject: **SSD Scorecard for November 2023**

Attached is the Supply Services Division Graphic Scorecard for November 2023.

The report includes information on procurement process activities obtained through various divisional monthly reports and FMS queries for November 2023. Please note that year-to-date figures do not necessarily represent current year-to-date totals as of the end of this month's scorecard; rather, it is a sum of each month's snapshot totals as queried in InfoAdvantage at the end of each month. DCE, DCF, and VLA warehouses have also been included in this report.

If you have any questions that require additional information, please feel free to contact me at (213) 928-9525.

Attachments

# Department of General Services

## November 2023 Scorecard



## Supplier & Customer Relations

**Melissa Yusilon**

*Assistant General Manager*

**Prepared by:** Maiyo Lara, Senior Management Analyst II

**Support Staff:** Brian Swanson, Sr. Management Analyst  
Gerald Chong, Management Analyst  
Christine Rosenberry, Management Analyst

Contracts				
	October	November	Base	Variance <sup>2</sup>
# of Active Contracts	430	418	900	-53.6%
On Time Replace %	36%	43%	100.0%	-57.2%
Renew/Replace Extended Valid Reason	28	15	38	-60.3%
Renew/Replace Extended Invalid Reason	49	20	0	N/A
Total # of Events Withdrawn	3	0	N/A	N/A
Total # of Events Closed	135	76	N/A	N/A
Total # of Events Awarded	88	56	N/A	N/A

Suppliers				
	October	November	Base	Variance <sup>2</sup>
#Active Suppliers in database	4,193	4,204	10,600	-60.3%
# Suppliers w/ orders (current)	695	565	1,060	-46.7%
# Inactive Suppliers in database	7,713	7,711	N/A	N/A
# of MBE Suppliers	6	5	N/A	N/A
# of WBE Suppliers	8	8	N/A	N/A
# of DBE Suppliers	4	4	N/A	N/A
# of SLB Suppliers	11	8	N/A	N/A

Contract Savings				
	October	November	YTD	Variance <sup>1</sup>
\$ Amount of Savings	\$0	\$0	\$9,506	N/A

Cycle Count Accuracy				
	October	November	Goal	Variance <sup>2</sup>
Count Accuracy	80.1%	79.5%	95.0%	-16.3%

Warehouse Inventory Values				
	October	November	Monthly Avg	Variance <sup>1</sup>
Dormant Inventory	\$2,556,332	\$2,537,374	\$2,586,969	-0.7%
Excess Inventory	\$10,019,845	\$10,102,097	\$10,184,110	0.8%
Total Inventory	\$37,134,896	\$37,087,346	\$37,194,893	-0.1%

Warehouse Inventory Fill Rates				
	October	November	Goal	Variance <sup>2</sup>
DCG	91.2%	95.9%	90.0%	6.6%

Customer Equipment Availability				
	October	November	Goal	Variance <sup>3</sup>
Police MTD	89.0%	88.0%	90.0%	-2.2%
Refuse	78.0%	76.0%	80.0%	-5.0%

Warehouse Sales and Returns				
	October	November	YTD	Variance <sup>1</sup>
Issues	\$3,001,858	\$1,272,603	\$15,398,924	-57.6%
Returns	-\$8,488	-\$5,034	-\$53,544	-40.7%
Total	\$2,993,370	\$1,267,569	\$15,345,380	-57.7%

Salvage				
	October	November	YTD	Variance <sup>1</sup>
Overall	\$140,718	\$137,988	\$1,335,417	-1.9%
General Services	\$68,353	\$70,441	\$1,047,363	3.1%
Percentage	48.6%	51.0%	78.4%	

Purchase Order Amounts by Type				
	October	November	YTD	Average
Blanket POs	\$1,082,362	\$738,229	\$4,937,377	\$987,475
Contract POs <sup>4</sup>	\$167,974,277	\$57,053,689	\$388,394,379	\$77,678,876
Stock Request Documents	\$245,895	\$109,142	\$934,824	\$186,965
Emergency POs	\$0	\$567,257	\$648,942	\$129,788
Victory POs	\$0	\$0	\$0	\$0
One-Time POs > \$100K	\$16,680,587	\$8,635,985	\$35,857,353	\$7,171,471
One-Time POs < \$100K	\$5,227,718	\$3,856,743	\$17,460,150	\$3,492,030
Totals	\$191,210,839	\$70,961,045	\$448,233,024	\$89,646,605

Purchase Order Counts by Type				
	October	November	YTD	Average
Blanket POs	2,108	1,404	9,655	1,931
Contract POs <sup>4</sup>	8,123	5,755	35,992	7,198
Stock Request Documents	348	157	1360	272
Emergency POs	0	1	4	1
Victory POs	0	0	0	0
One-Time POs > \$100K	16	13	48	10
One-Time POs < \$100K	280	160	936	187
Totals	10,875	7,490	47,995	9,599

Percent of Procurement via Contract PO's vs Total PO's				
	October	November	Goal	Percentage
Contract POs \$ Total	\$167,974,277	\$57,053,689	50.0%	80.4%
Contract POs Count	8,123	5,755	50.0%	76.8%

Monthly Totals for Purchase Orders Compared to Monthly Goal				
	October	November	Goal	Variance <sup>3</sup>
\$ Amount	\$191,210,839	\$70,961,045	\$25,000,000	\$45,961,045
Counts	10,875	7,490	2,100	5,390

Cycle Time from Requisitions Assigned to Purchase Order Awards				
	October	November	Goal	Variance <sup>2</sup>
Regular POs > \$100K	32	62	60	3.1%
Regular POs < \$100K	28	26	40	-34.7%
Confirming POs	10	18	30	-40.5%

CPO's created with Punchout				
	October	November	YTD	Average
Number of CPO's	806	565	3,698	740
Dollar Amount	\$1,811,934.91	\$1,279,874.57	\$8,069,120.35	\$1,613,824.07

<sup>1</sup> Variance computed based on current month compared to prior month

<sup>2</sup> Variance computed based on current month compared to base/goal

<sup>3</sup> Variance computed based on current month compared to NIGP benchmark

MBE/WBE/OBE Supplier Purchase Amount Totals				
	October	November	Monthly Avg	YTD
MBE	\$315,095	\$24,508	\$112,247	\$561,236
WBE	\$369,989	\$242,459	\$697,903	\$3,489,516
MBE/WBE	\$192,569	\$5,718	\$64,616	\$323,082
OBE	\$190,751,326	\$68,572,110	\$87,977,291	\$439,886,454
Total	\$191,628,980	\$68,844,795	\$88,852,058	\$444,260,288

MBE/WBE/OBE Supplier Purchase Order Total Count				
	October	November	Monthly Avg	YTD
MBE	26	7	16	79
WBE	81	42	66	332
MBE/WBE	20	3	11	53
OBE	10,754	7,392	9,451	47,254
Total	10,881	7,444	9,544	47,718

# of SLB Suppliers with Orders				
	October	November	Monthly Avg	YTD
MBE - SLB	0	0	0	1
WBE - SLB	0	1	1	4
MBE/WBE - SLB	0	0	0	1
OBE - SLB	11	7	8	39
Total SLB	11	8	9	45

Early Payments Discounts				
	October	November	Goal	YTD
Captured	\$277,979	\$195,182	\$173,608	\$903,593
Lost	\$5,711	\$21,829	\$43,402	\$80,251
Total Available Discounts	\$283,690	\$217,010	\$217,010	\$983,844
Percent Taken	98.0%	89.9%	80.0%	91.8%

Invoices				
	October	November	Monthly Avg	YTD
Count	16,847	9,243	12,384	61,919
Amount	\$65,767,471	\$49,528,889	\$56,654,596	\$283,272,980

Average Cycle Time from Receipt of Goods to Generation of Payment				
	October	November	Goal	Variance <sup>1</sup>
Cycle Time	32	31	40	-23.0%

E-Pay Invoices				
	October	November	Monthly Avg	YTD
Number of E-Pay invoices processed	2,460	1,024	1,695	8,473
Dollar Amount Total	\$6,774,002	\$2,892,497	\$4,236,644	\$21,183,219

Requisition Assignments				
	October	November	Monthly Avg	YTD
Received	295	170	243	1,214
Completed	295	170	243	1,214
% Completed	100.0%	100.0%	100.0%	100.0%

Supplier Performance				
	October	November	Monthly Avg	YTD
Total Forms Received	0	0		0
Total Forms Requiring a Hearing	0	0		0
Number of Hearings Held	0	0		0
Pending Hearings	0	0		0

SnowTickets - FMS Help Desk				
	October	November	Monthly Avg	YTD
Opened	61	210	78	390
In Progress	3	15	5	26
On Hold	1	22	6	29
Canceled	4	0	1	6
Closed	50	158	59	295
Resolved	3	15	7	33

FMS End-User Training				
	October	November	Monthly Avg	YTD
# of Attendees	0	0	0	0
# of Classes Held	0	0	0	0
Average Attendees per Class	0	0	0	0

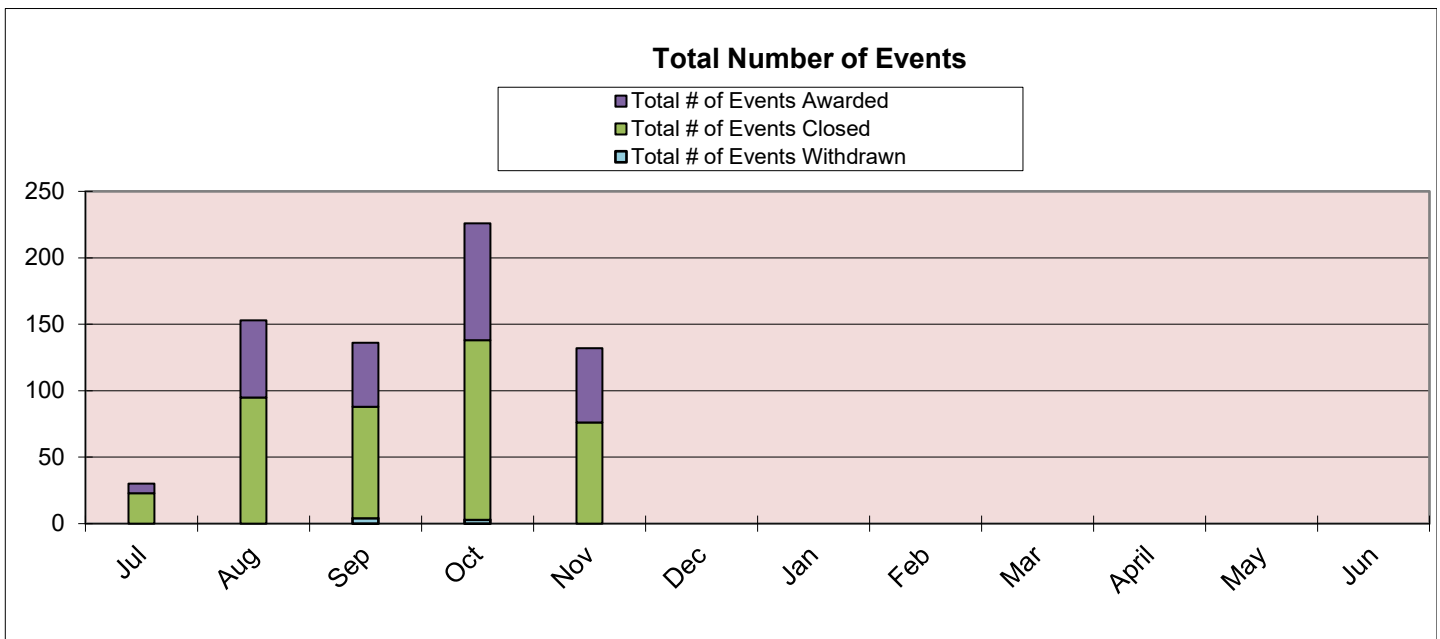
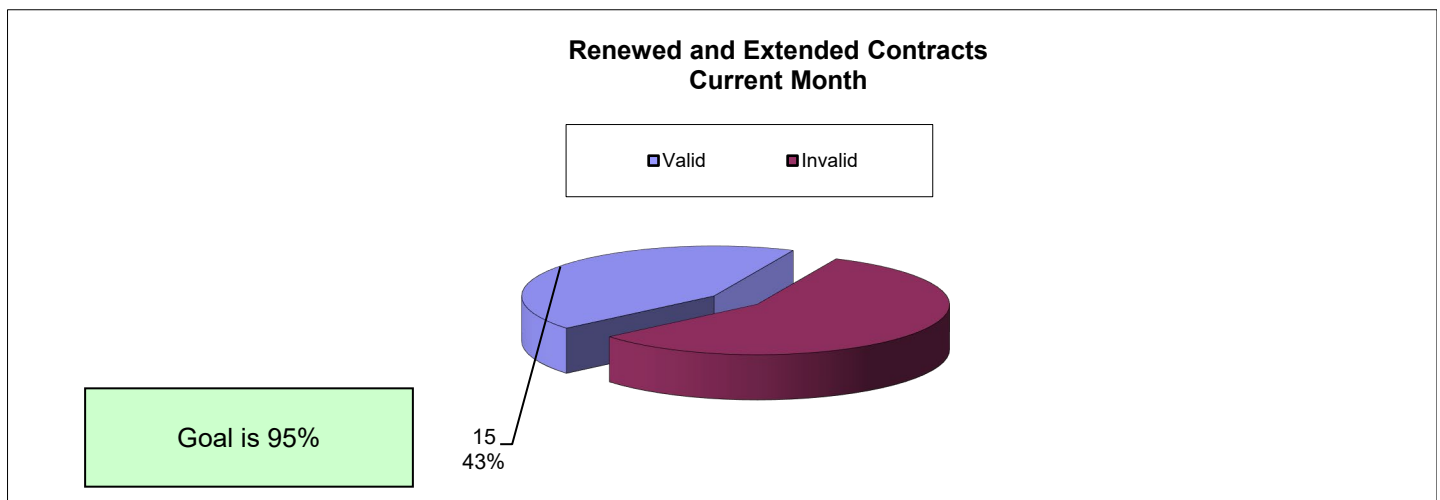
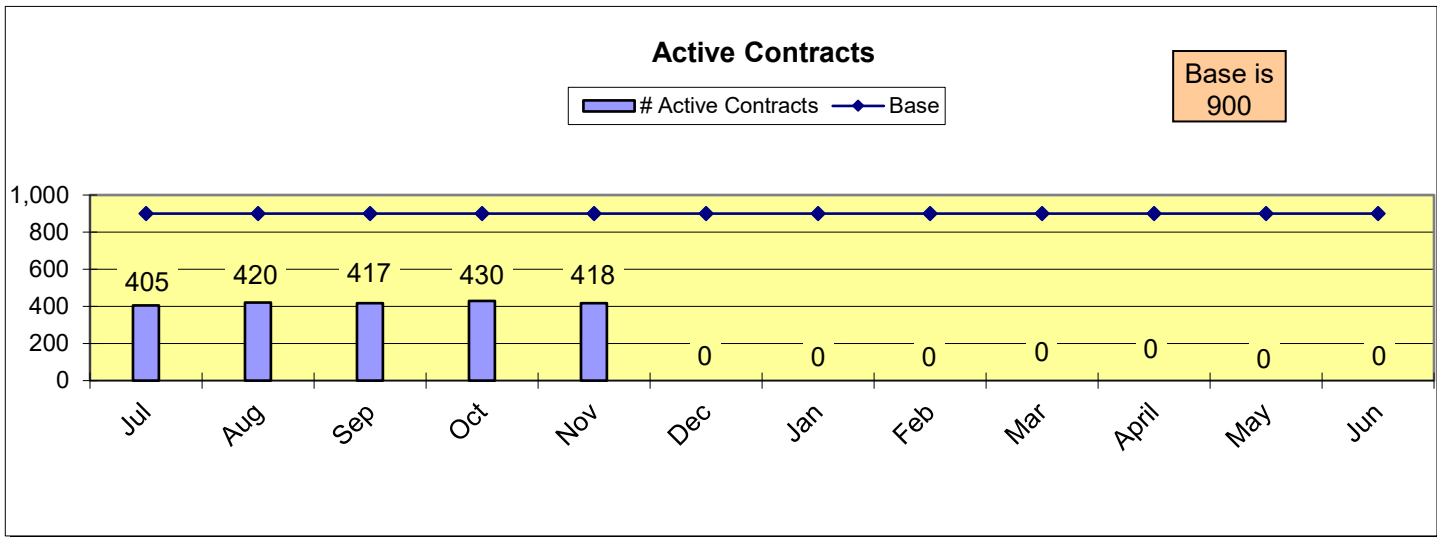
Local Business Preference Program				
	October	November	Monthly Avg	YTD
Additional Cost to Award	\$5,842	\$611	\$2,283	\$11,416

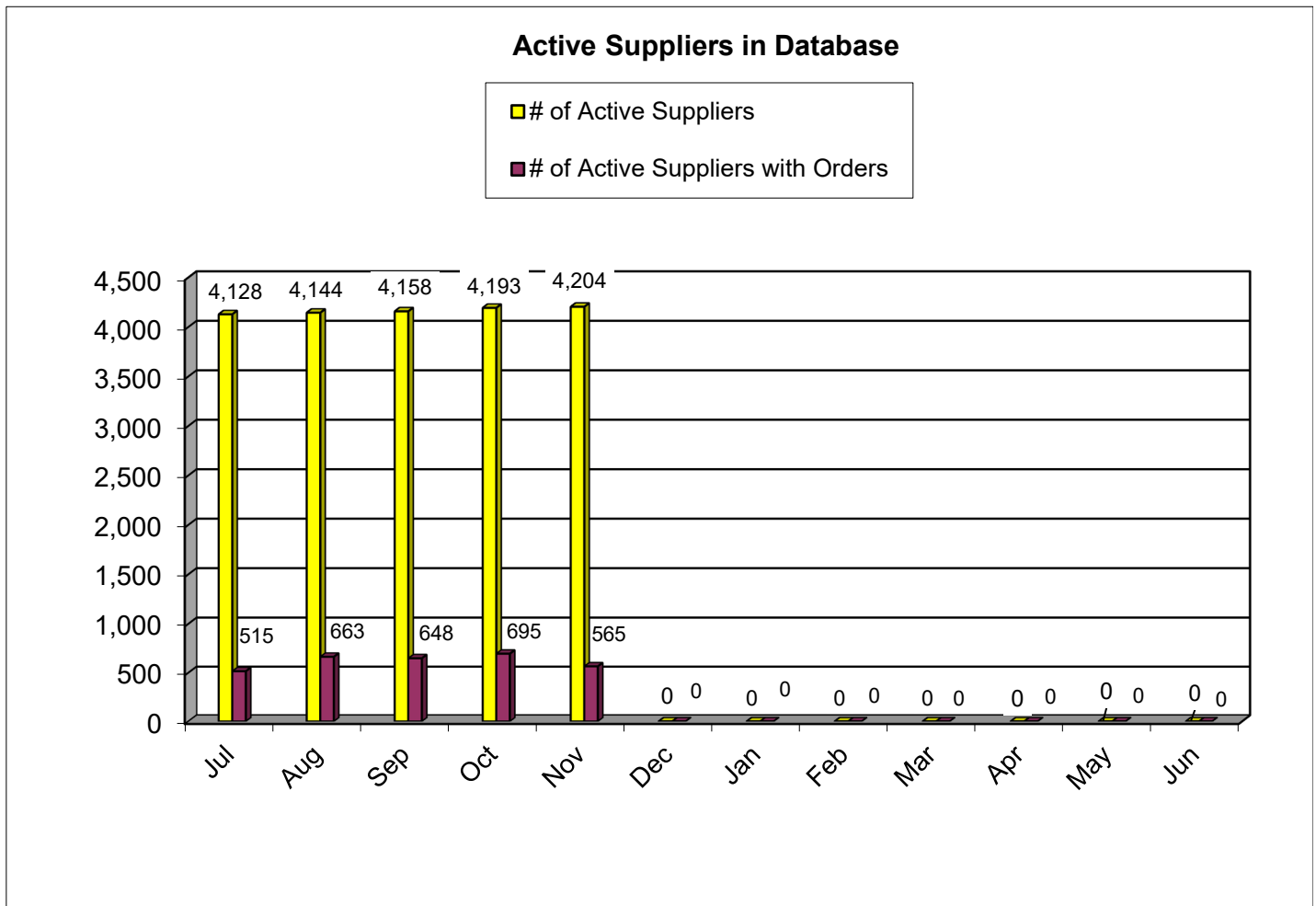
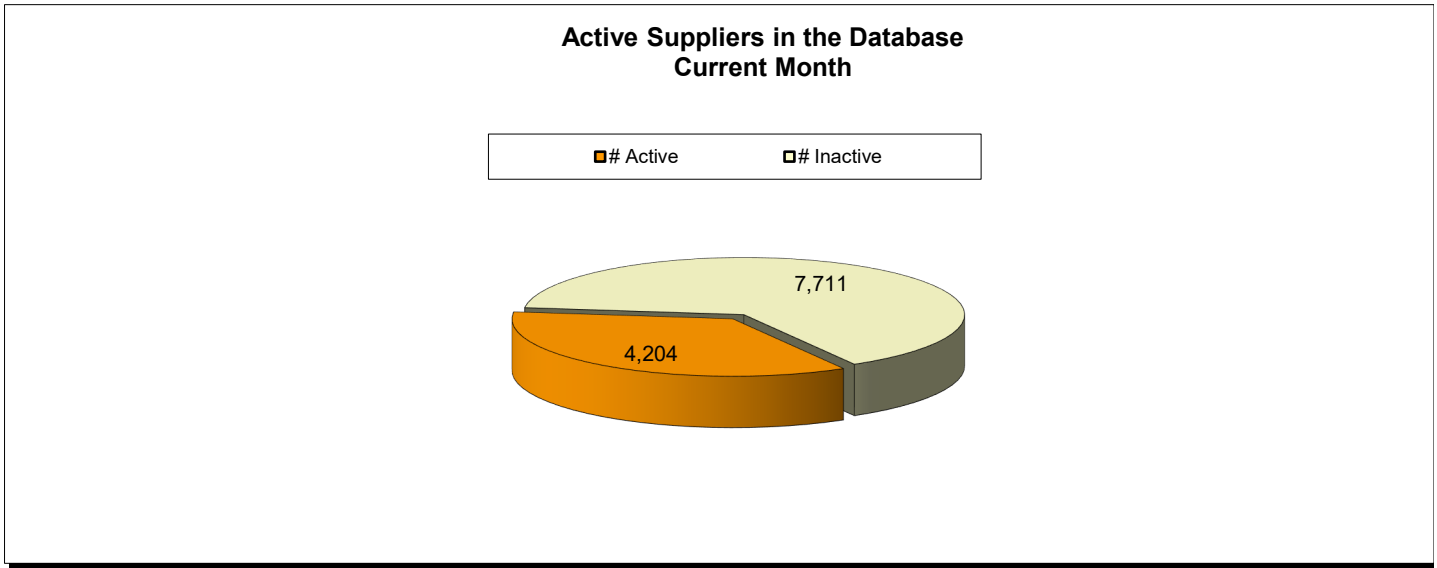
<sup>1</sup> Variance computed based on current month compared to base/goal

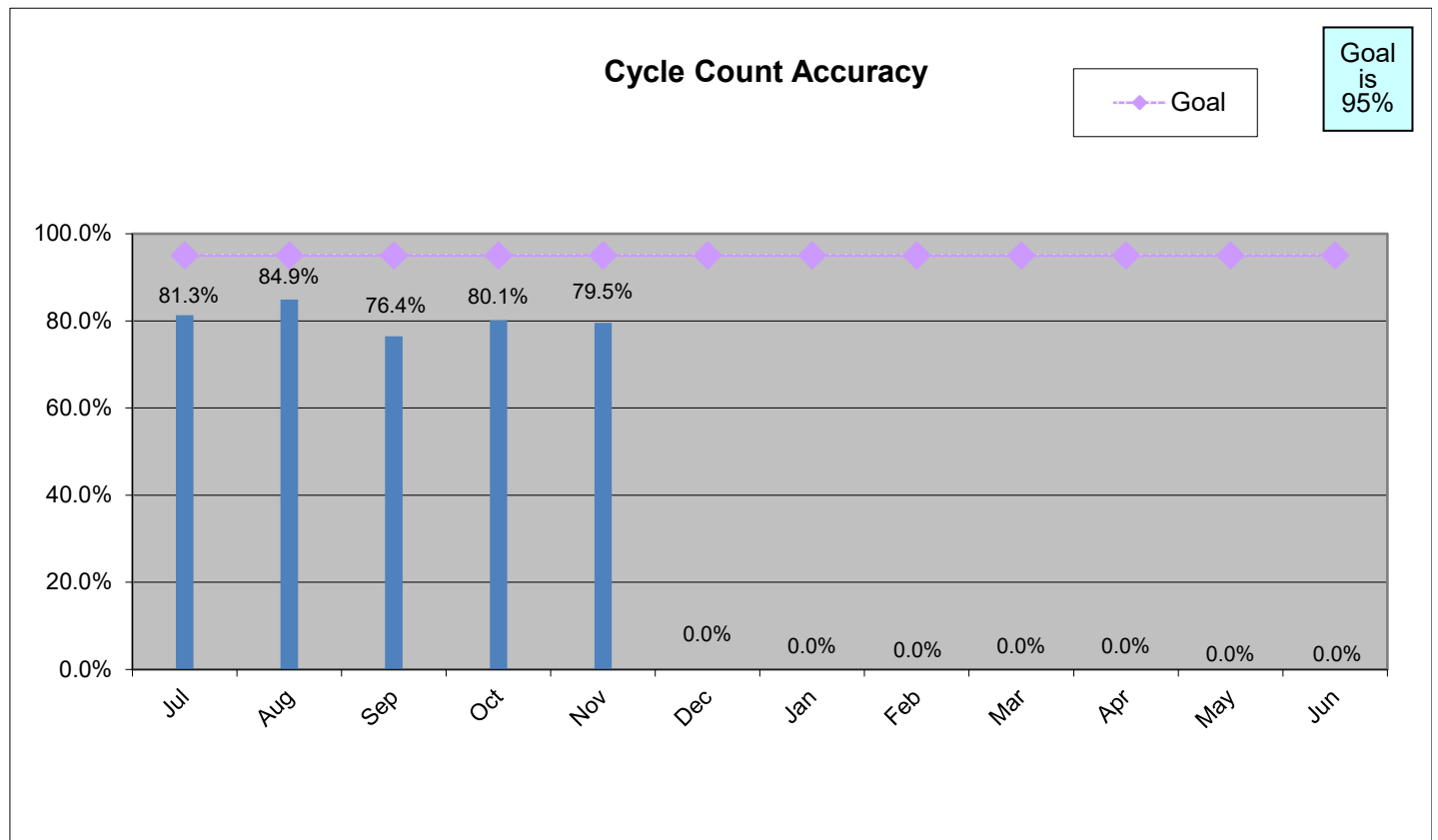
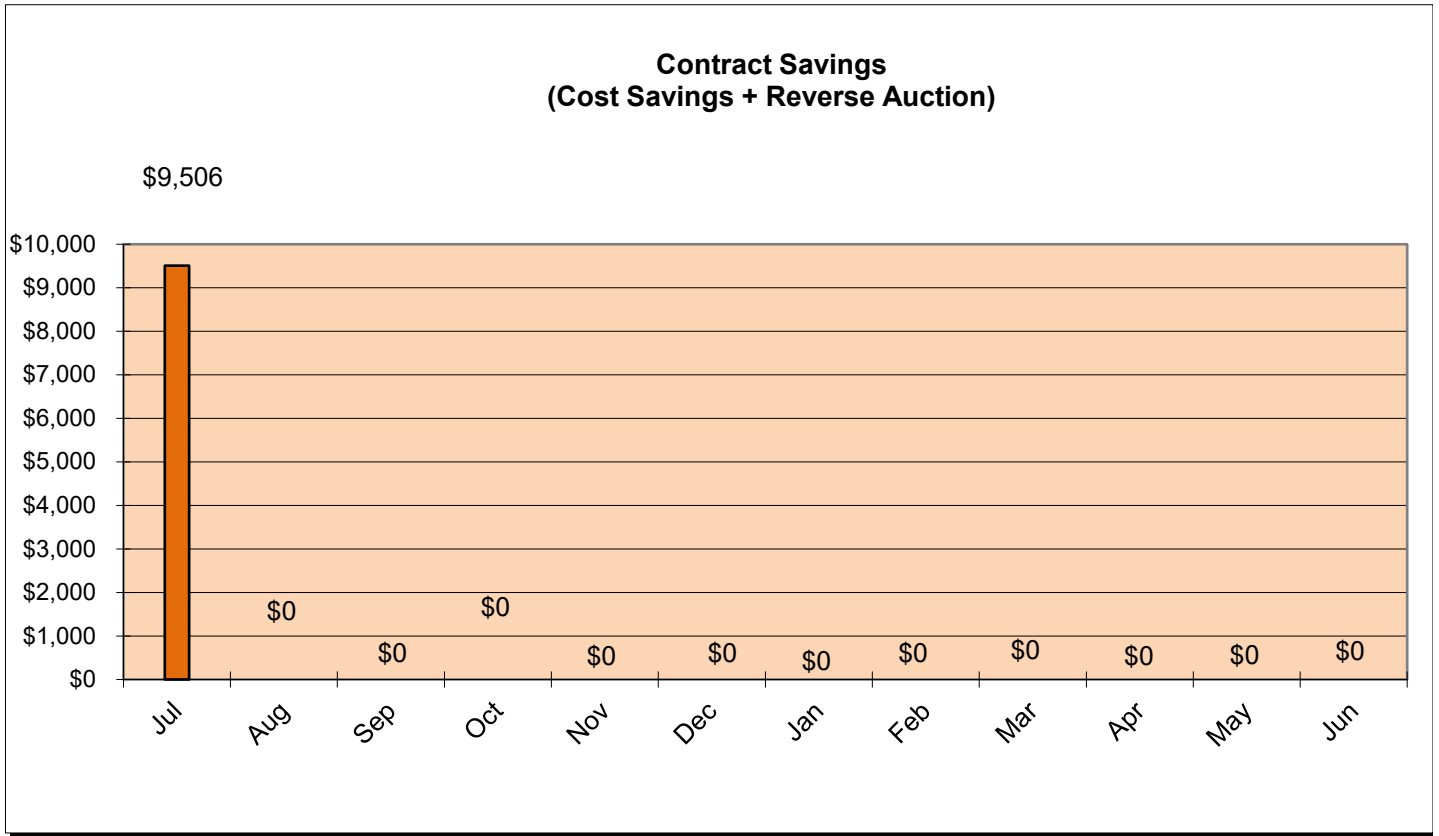


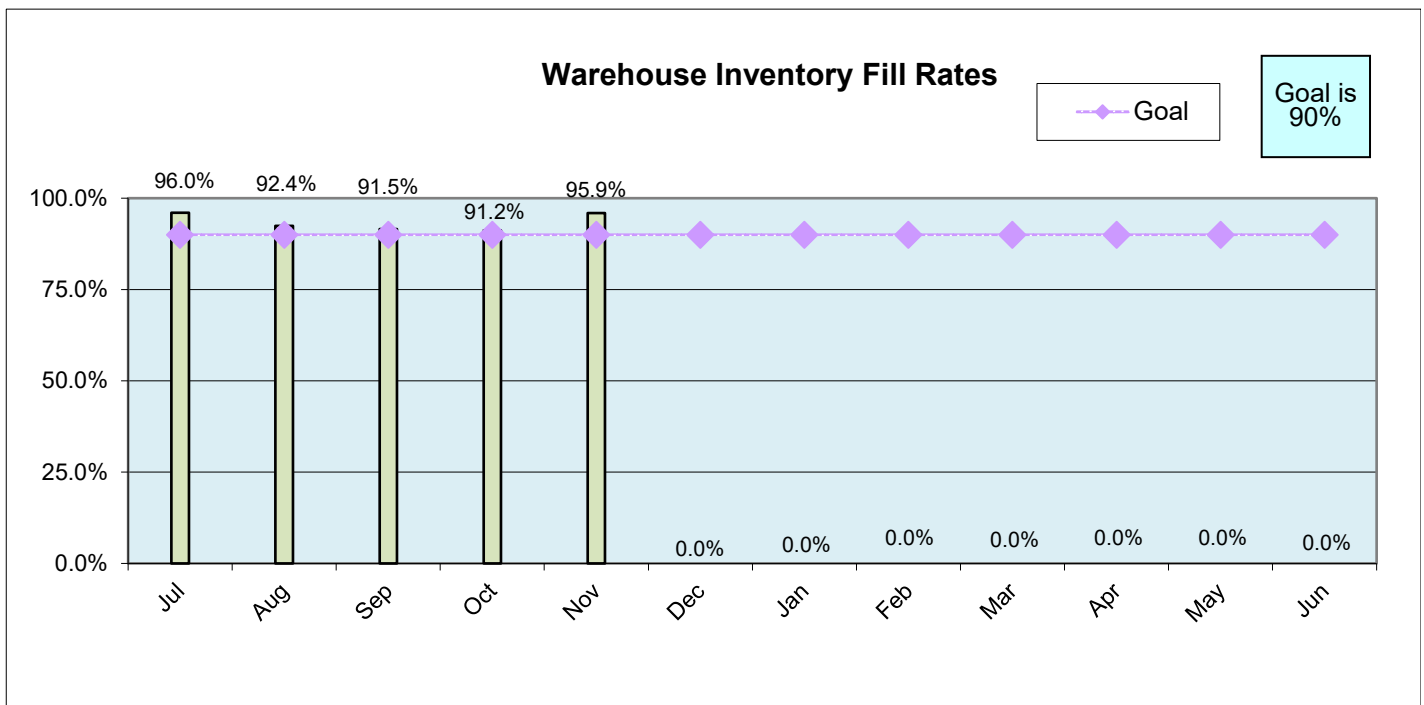
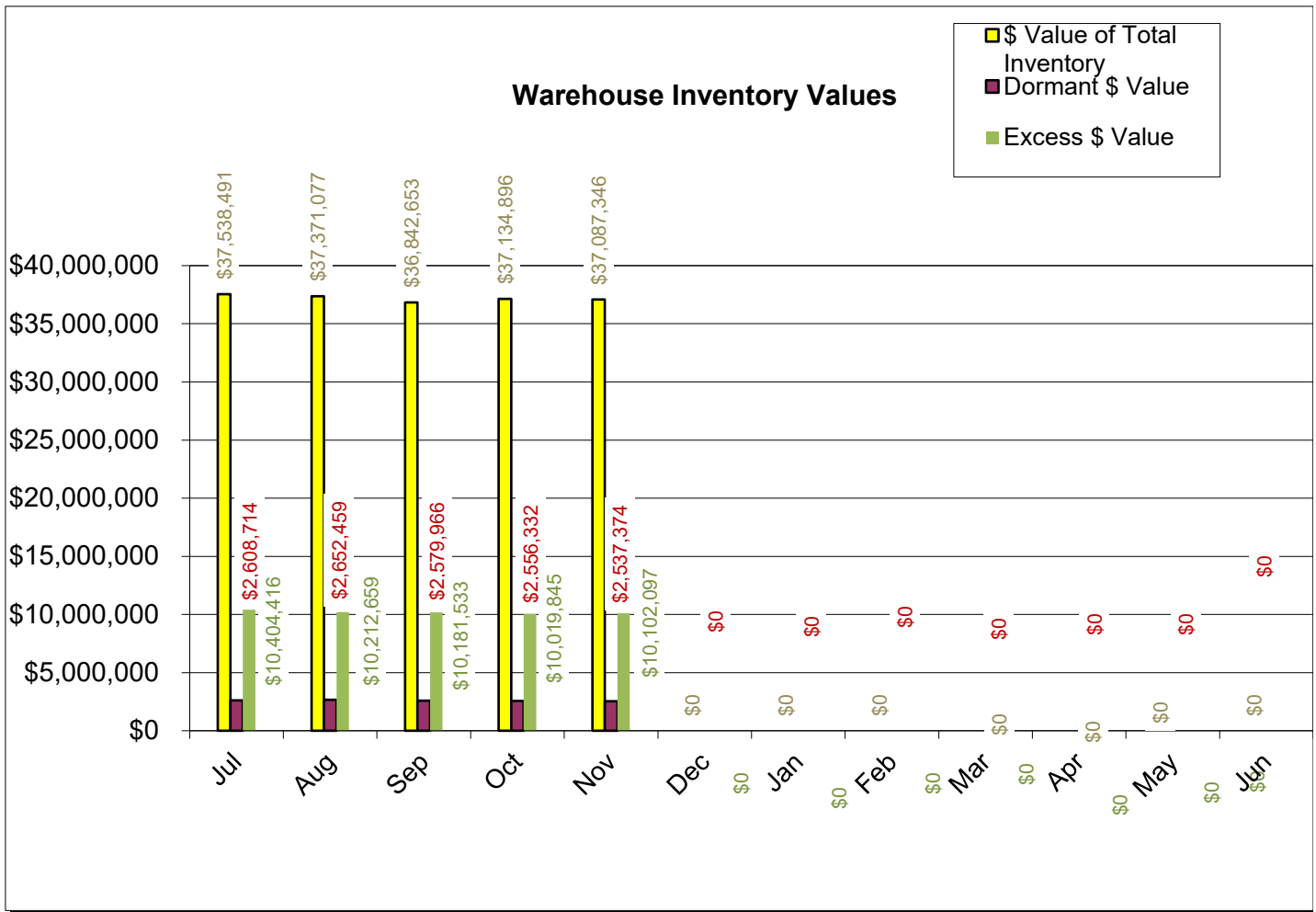
Performance Measures	Prior Yr. Monthly Avg	Current Month	%
# Active Contracts	414	418	101%
# of Extended Contracts	0	3	#DIV/0!
# Renewed Contracts	20	12	60%
Total # of Events Withdrawn	1	0	0%
Total # of Events Closed	83	76	92%
Total # of Events Awarded	63	56	89%
\$ Contract Savings	\$0	\$0	#DIV/0!
# Active suppliers	3,972	4,204	106%
# Approved Suppliers with Orders	624	565	91%
# Inactive suppliers	7,740	7,711	100%
<b>Warehouse/Inventory Management</b>			
Performance Measures	Prior Year Monthly Avg	Current Month	%
\$ Value of Total Inventory	\$37,145,578	\$37,087,346	100%
<b>Base Current Month %</b>			
Dormant \$ Value (10%)	N/A	\$2,537,374	
Excess \$ Value (for those greater than 3.25 months use) (10%)	N/A	\$10,102,097	
Cycle Count Accuracy	95.0%	79.5%	84%
Fill Rate (DCG)	95.0%	95.9%	101%
Police MTD (Projects Awaiting Parts)	90.0%	88.0%	98%
Refuse	80.0%	76.0%	95%
<b>Financial Management System 2.0 Support</b>			
Performance Measures	Prior Yr. Monthly Avg	Current Month	
SnowTickets Opened	48	210	
SnowTickets In Progress	2	15	
SnowTickets On Hold	2	22	
SnowTickets Canceled	1	0	
SnowTickets Closed	42	158	
SnowTickets Resolved	1	15	
<b>FMS 2.0 End User Training :</b>			
# Classes Held	0	0	
# Class Attendees	0	0	
<b>Salvage, Issues and Returns</b>			
Performance Measures	Prior Month	Current Month	
Salvage - Overall	\$140,718	\$137,988	
Salvage - GSD	\$68,353	\$70,441	
Warehouse Issues	\$3,001,858	\$1,272,603	
Warehouse Returns	-\$8,488	-\$5,034	
<b>Prime MBE/WBE Suppliers</b>			
Purchase Amount Totals	Prior Month	Current Month	%
OBE Purchases	\$190,751,326	\$68,572,110	36%
MBE / Non-WBE Purchases	\$315,095	\$24,508	8%
WBE / Non-MBE Purchases	\$369,989	\$242,459	66%
WBE / MBE Purchases	\$192,569	\$5,718	3%
<b>Number of MBE/WBE Orders</b>			
Performance Measures	Prior Month	Current Month	%
OBE Suppliers with Orders	10,754	7,392	69%
MBE / Non-WBE Suppliers with Orders	26	7	27%
WBE / Non-MBE Suppliers with Orders	81	42	52%
WBE / MBE Suppliers with Orders	20	3	15%
<b>Supplier Performance</b>			
Performance Measures	Prior Month	Current Month	
Total Forms Received	0	0	
Total Forms Requiring Hearings	0	0	
Number of Hearings Held	0	0	
Pending Hearings	0	0	

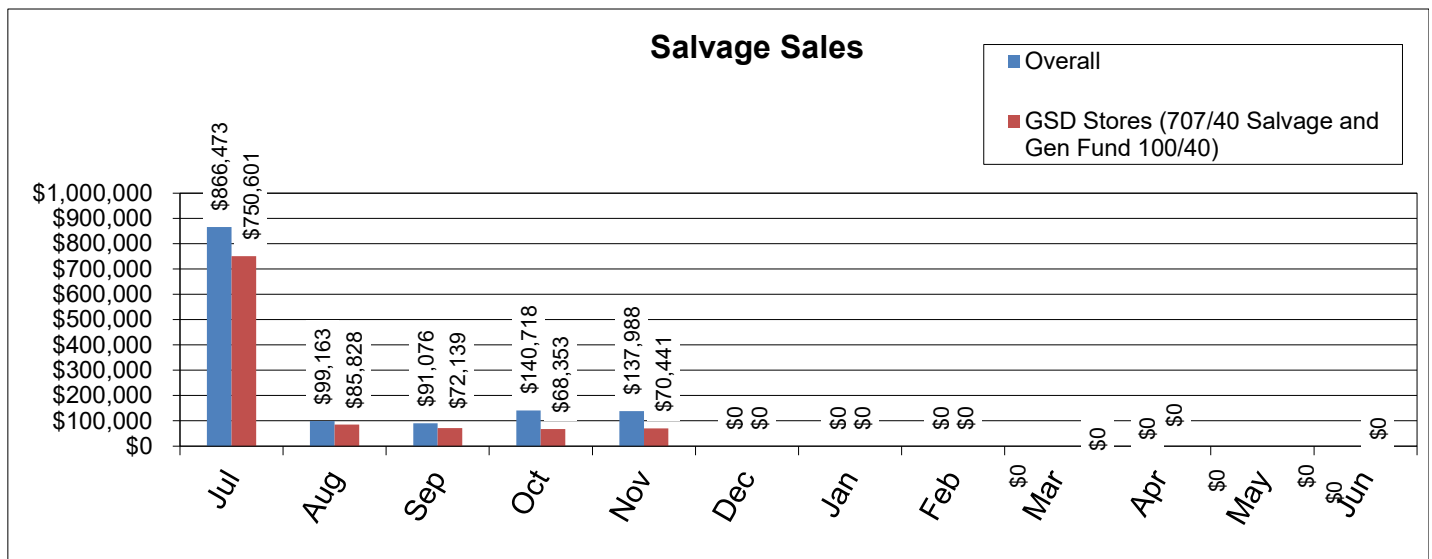
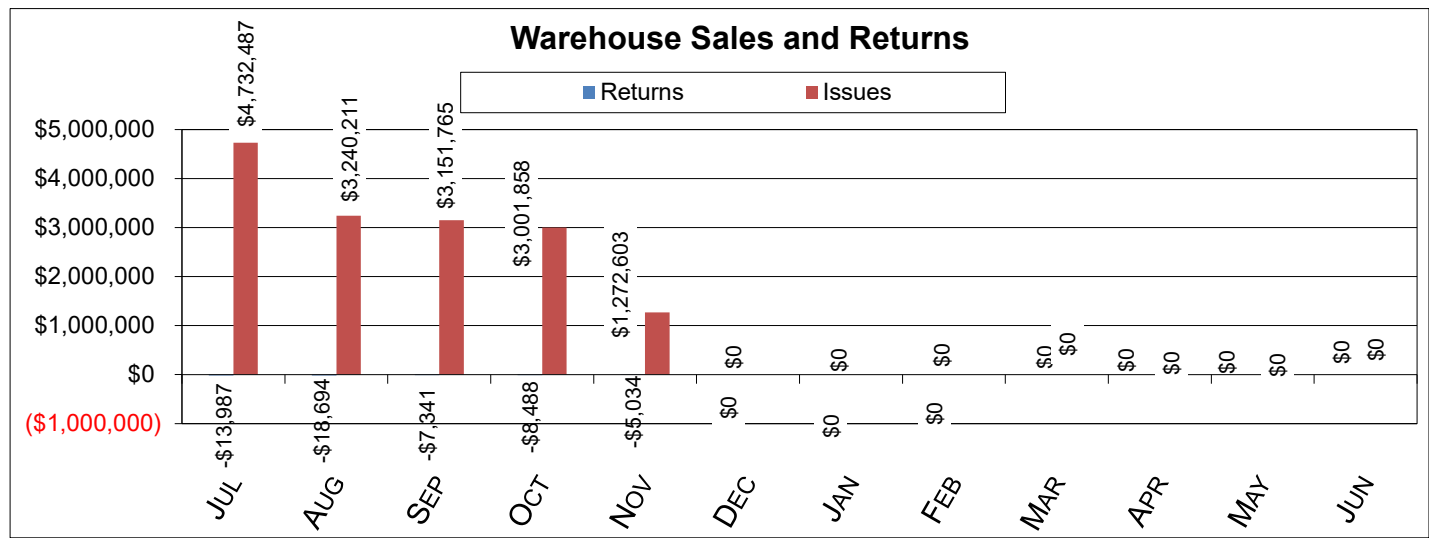
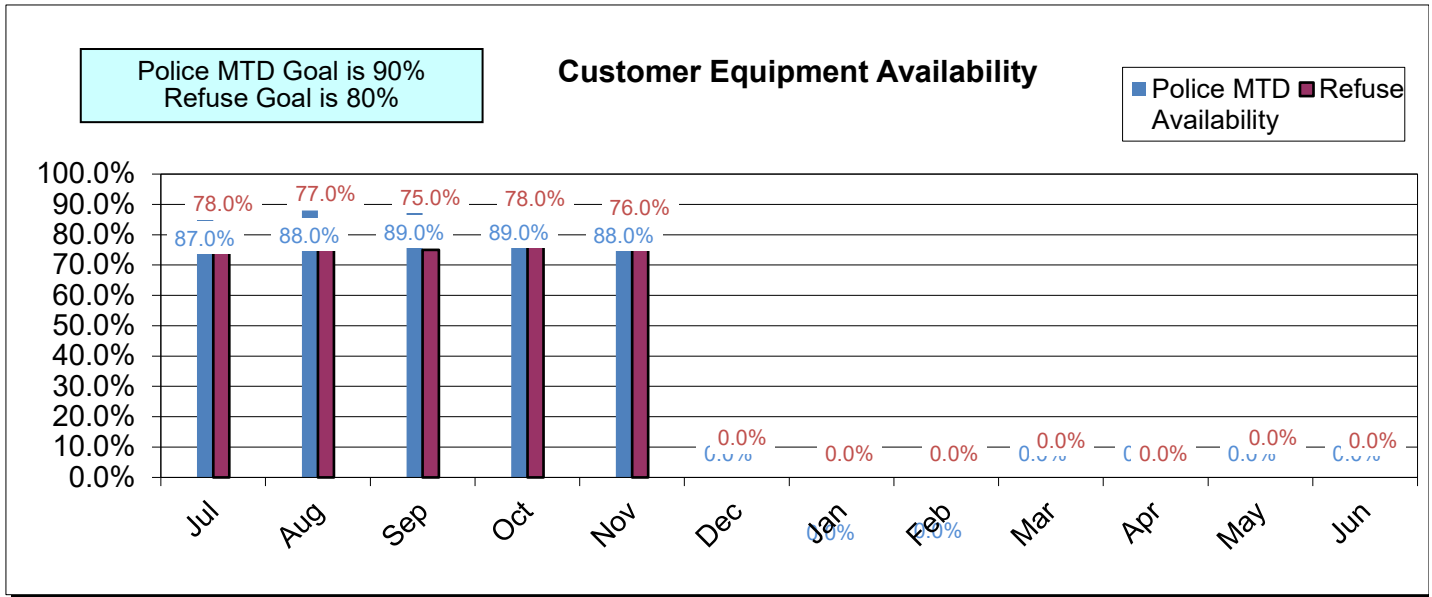
Performance Measures	Prior Yr. Monthly Avg	Current Month	%
Total # of Purchases (BPOs+CPOs+SRDs+OPOs)	8,200	7,490	
Total Order \$ Value (BPOs+CPOs+SRDs+OPOs)	\$49,706,210	\$70,961,045	
<b># BPOs Processed</b>			
# BPOs Processed	1,630	1,404	19%
\$ Value of BPOs Processed	\$808,199	\$738,229	1%
Average \$ Value (BPOs)	\$496	\$526	-
<b># CPOs Processed</b>			
# CPOs Processed	6,041	5,755	77%
\$ Value of CPOs Processed	\$40,810,920	\$57,053,689	80%
Average \$ Value (CPOs)	\$6,756	\$9,914	-
<b># SRDs Processed</b>			
# SRDs Processed	329	157	2%
\$ Value of SRDs Processed	232,011	109,142	0%
Average \$ Value (SRDs)	N/A	\$695	-
<b>OPOs &gt;\$100k</b>			
OPOs >\$100k	10	13	0%
\$ Value of OPOs > \$100k	\$4,520,693	\$8,635,985	12%
Average \$ Value (OPOs > \$100k)	\$452,069	\$664,307	-
<b>OPOs &lt; \$100k</b>			
OPOs < \$100k	187	160	2%
\$ Value of OPOs < \$100k	\$3,026,461	\$3,856,743	5%
Average \$ Value (OPOs < \$100k)	\$16,184	\$24,104.64	-
<b>Payment Services</b>			
Performance Measures	Base	Current Month	%
Early Payment Discount Dollars Captured	N/A	\$195,182	90%
Early Payment Discount Dollars Not Captured	N/A	\$21,829	10%
<b>Average Cycle Time from Receipt of Goods to Generation of Payment</b>			
Average Cycle Time from Receipt of Goods to Generation of Payment	40d	31d	130%
# of Invoices Processed	N/A	9,243	N/A
<b>Performance Measures - Operation Analysis</b>			
Performance Measures	Current Qty Received	Completed	%
Requisition Assignments	170	170	100%
<b>Performance Measures-Quality and Process</b>			
Performance Measures	Received	Completed	%
Timeliness of Scorecard	0	1	N/A
% of Recommendations Adopted	0%	0%	0%
<b>Cycle Time for Requisitions Assigned to Purchase Orders</b>			
Performance Measures	Goal	Current Month	%
Average Cycle Time to Establish a PO Equal or Greater than \$100,000	60d	62d	103%
Average Cycle Time to Establish a PO Less than \$100,000	40d	26d	65%
Average Cycle Time to Establish a Confirming PO	30d	18d	60%

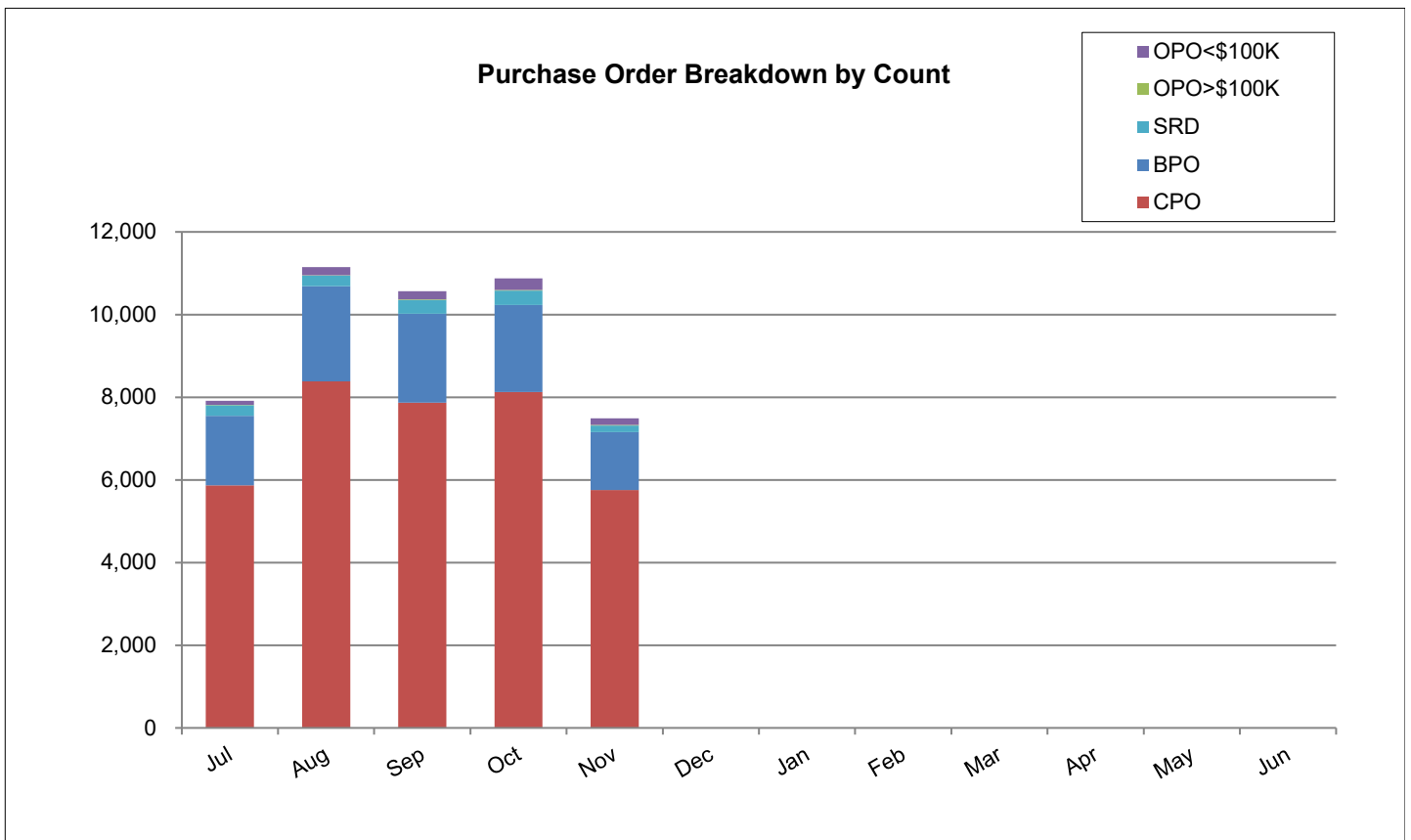
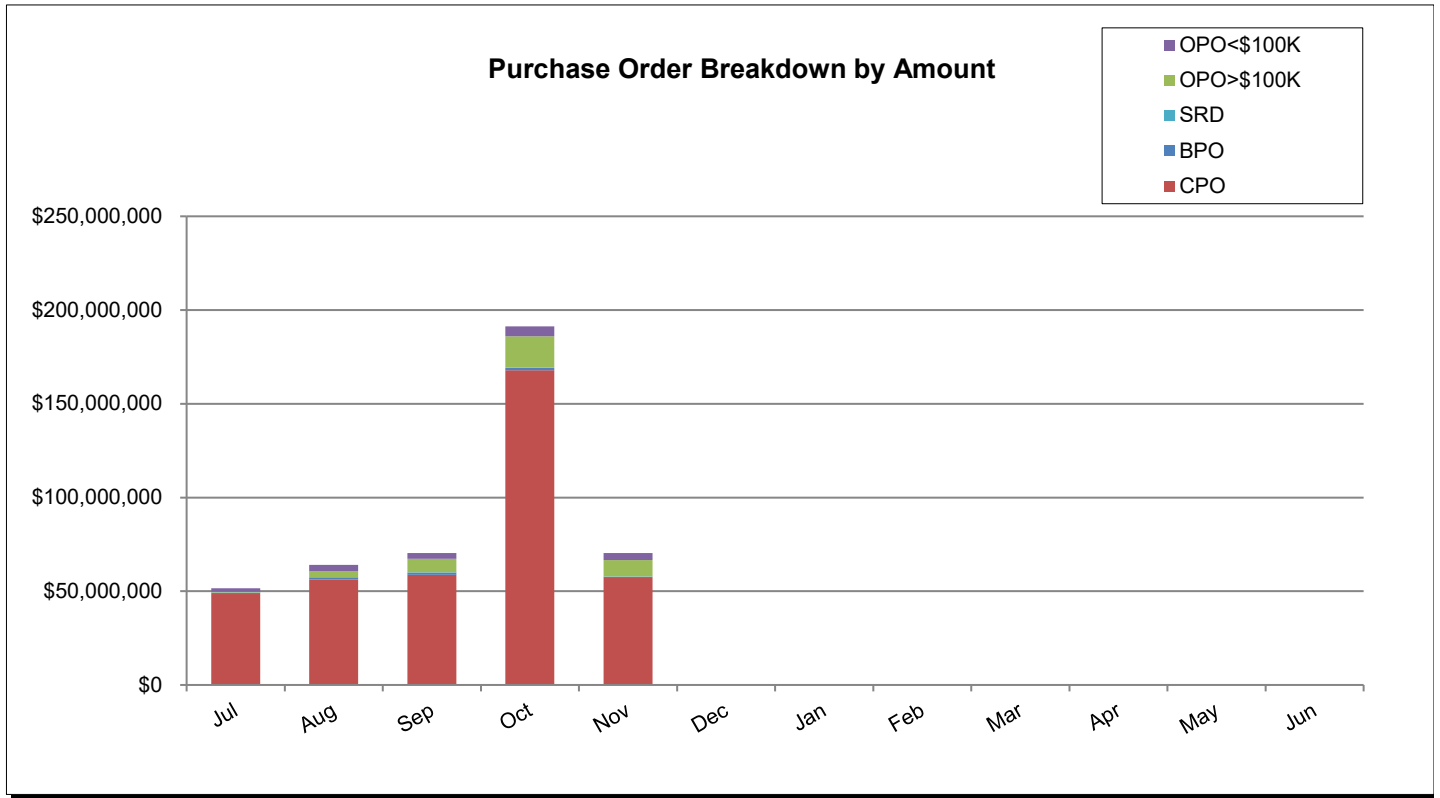




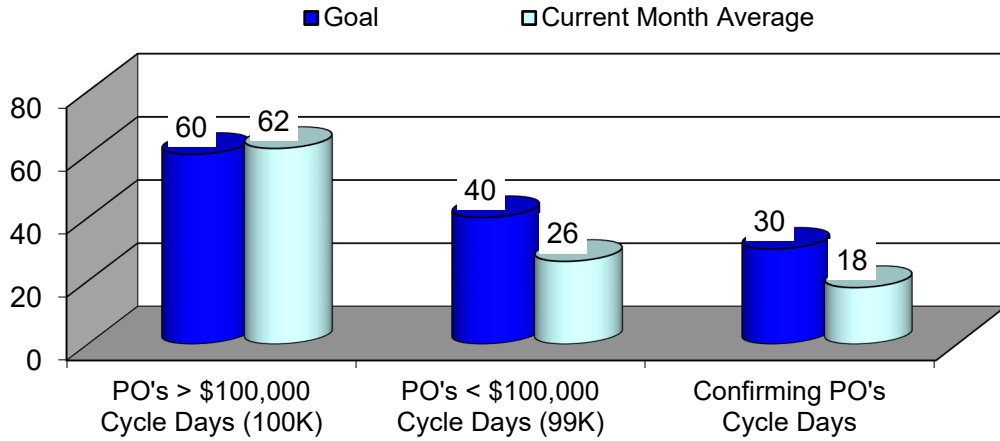




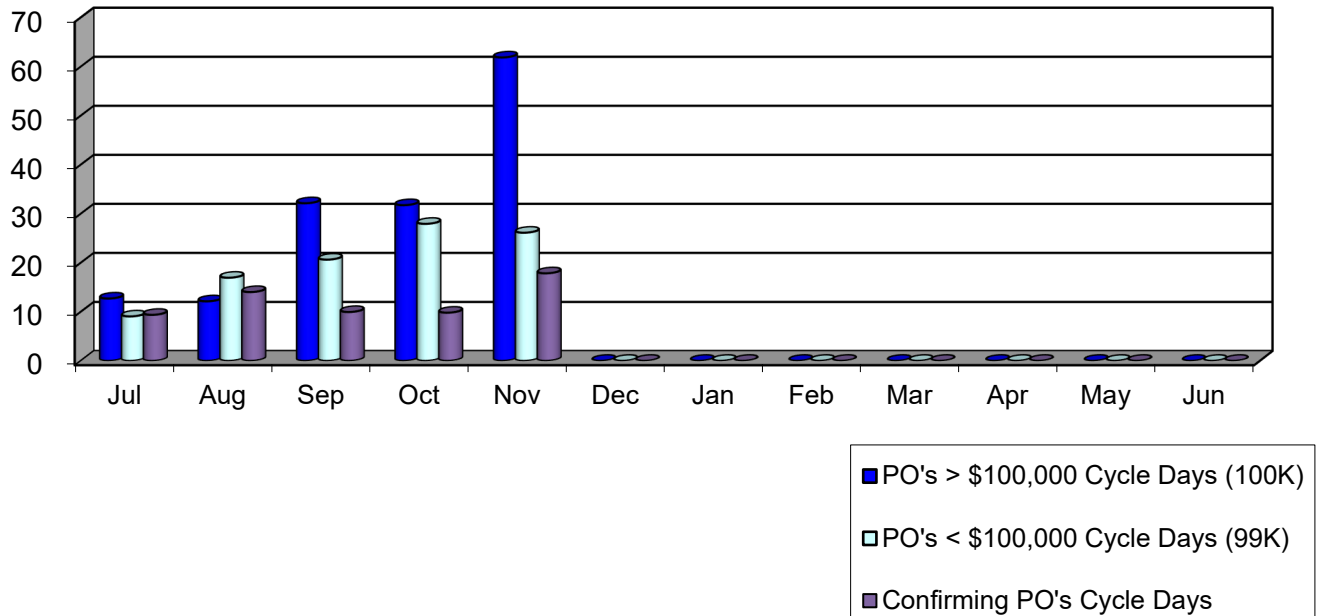




### Cycle Time for Requisitions Assigned to PO Award Current Month vs. Goal



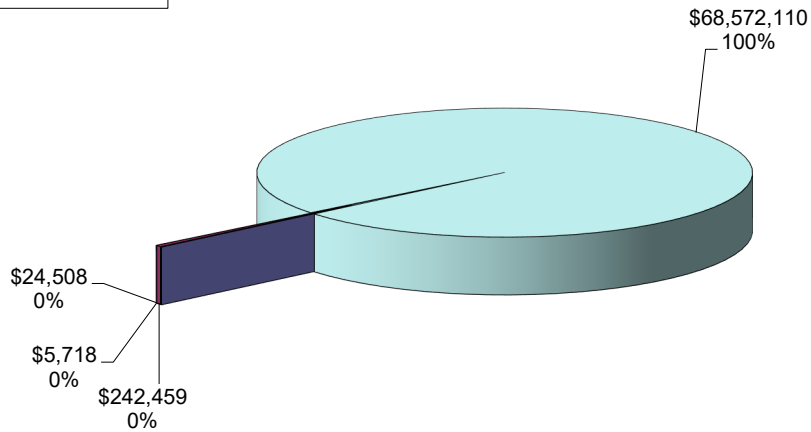
### Cycle Time for Requisitions Assigned to PO Award





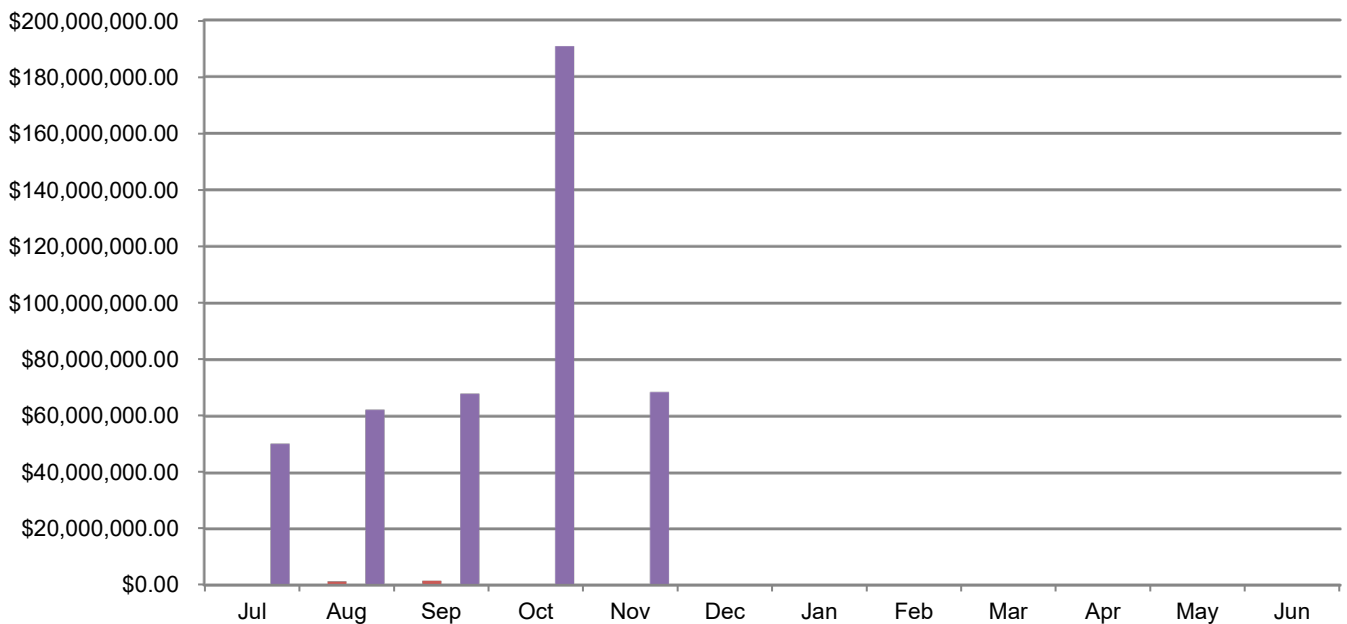
**MBE/WBE Suppliers - Purchase Amount Total  
 Current Month**

- MBE Purchases
- WBE Purchases
- MBE and WBE Purchases
- OBE Purchases

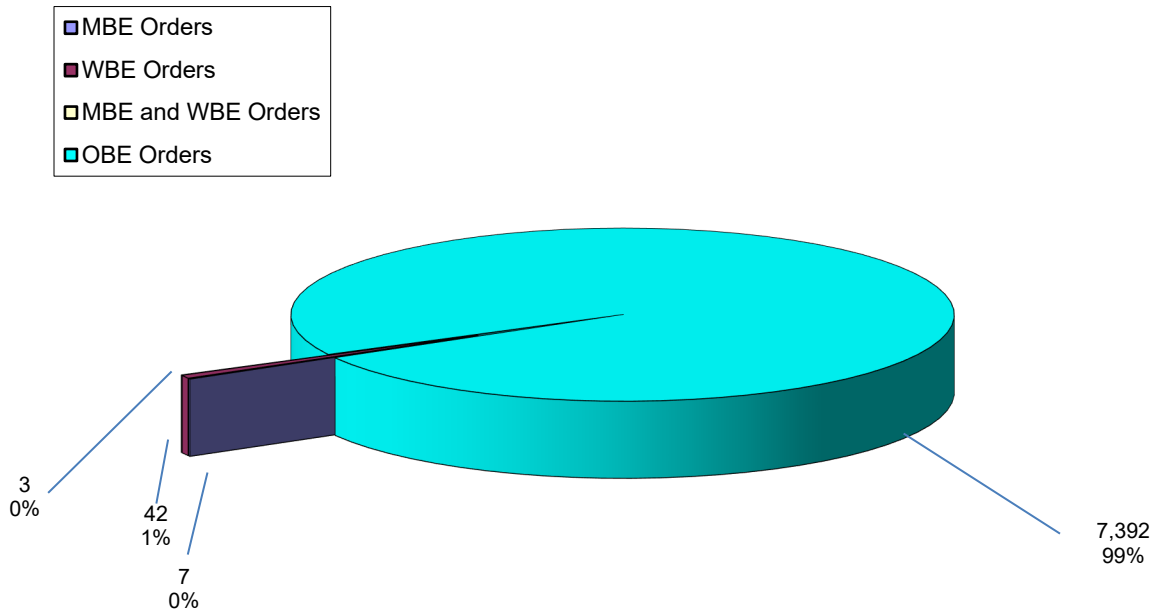


**MBE/WBE Suppliers - Purchase Amount Total**

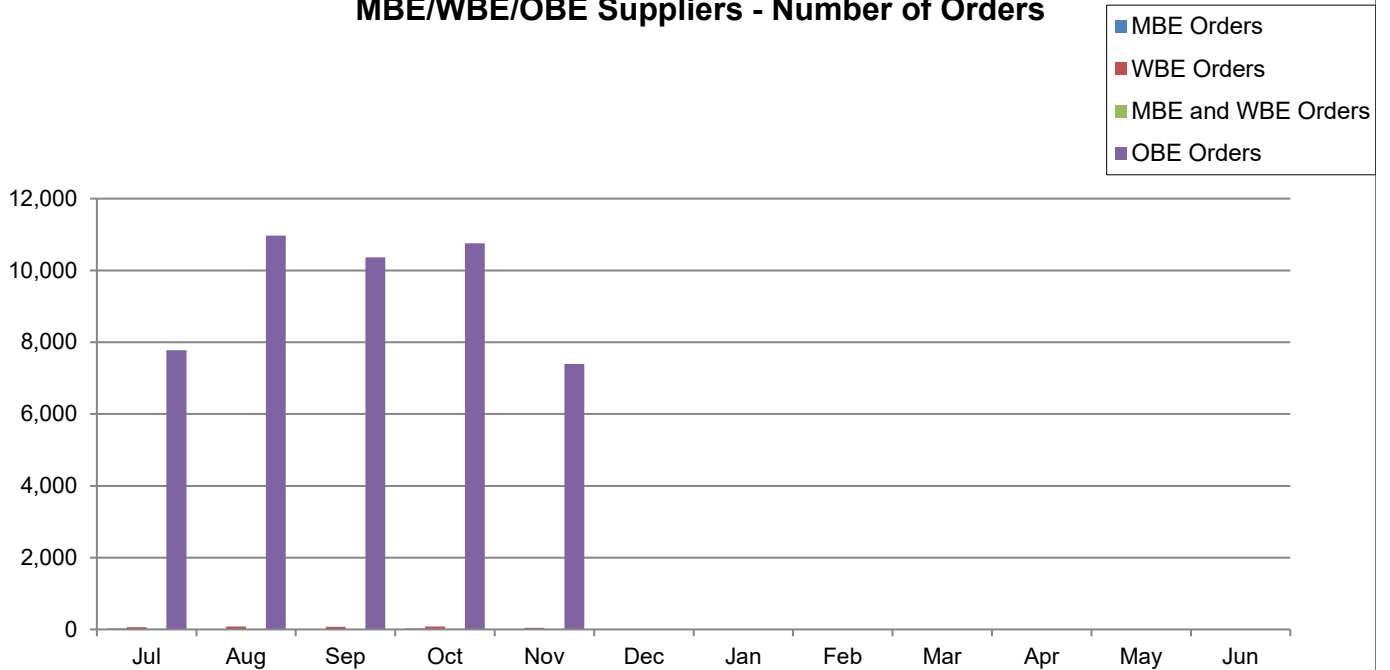
- MBE Purchases
- WBE Purchases
- MBE and WBE Purchases

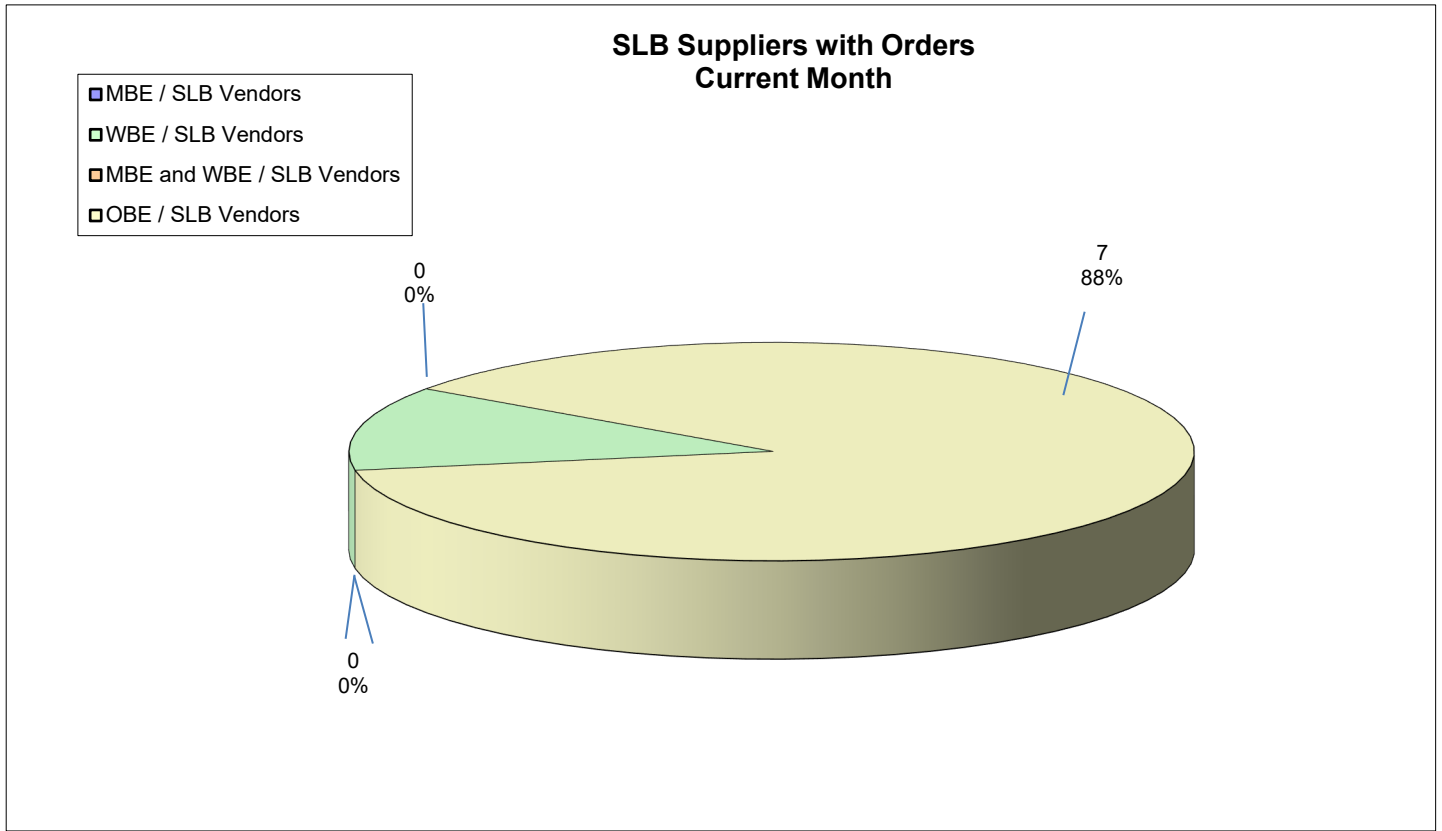


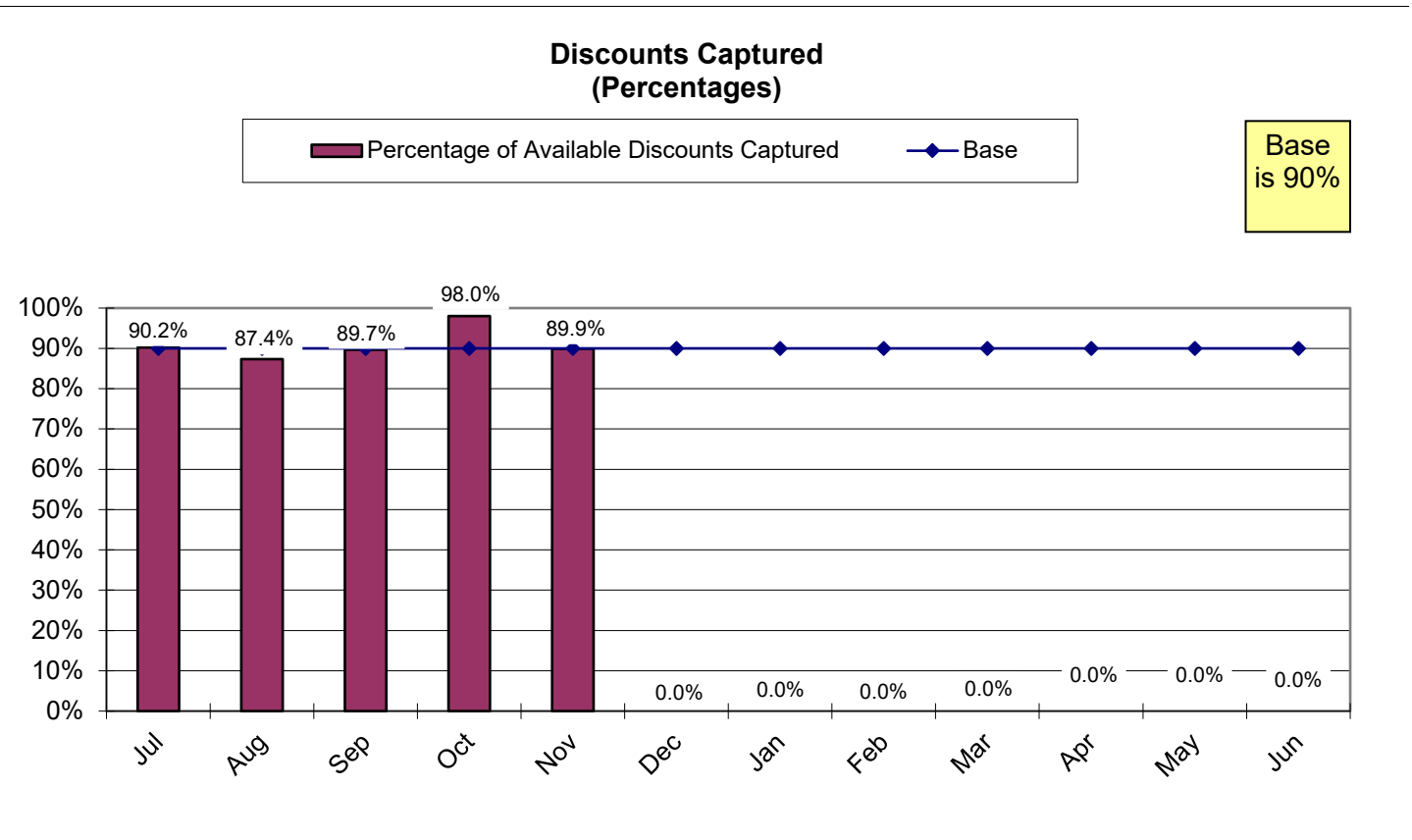
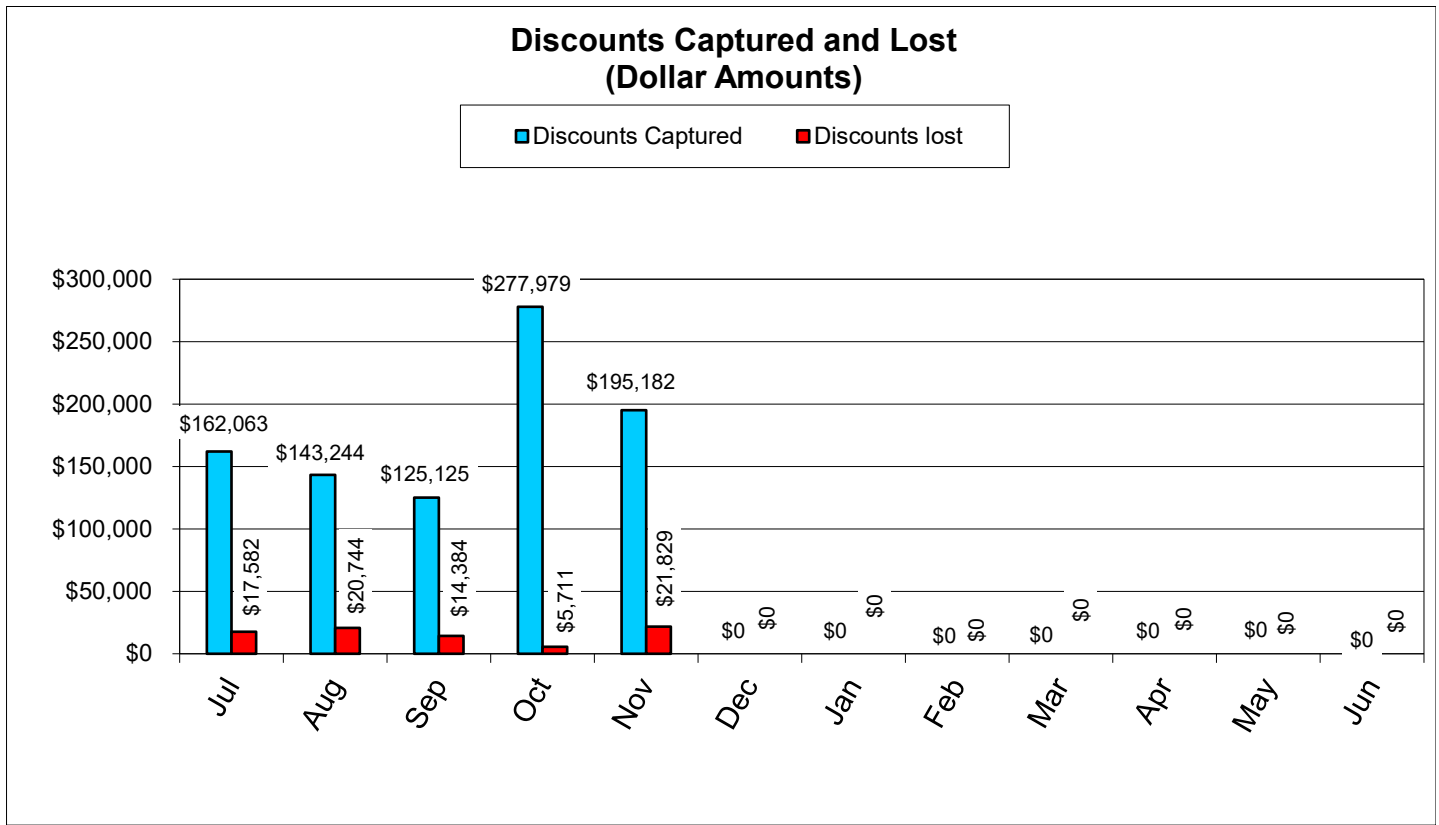
**MBE/WBE/OBE Suppliers - Number of Orders Current Month**

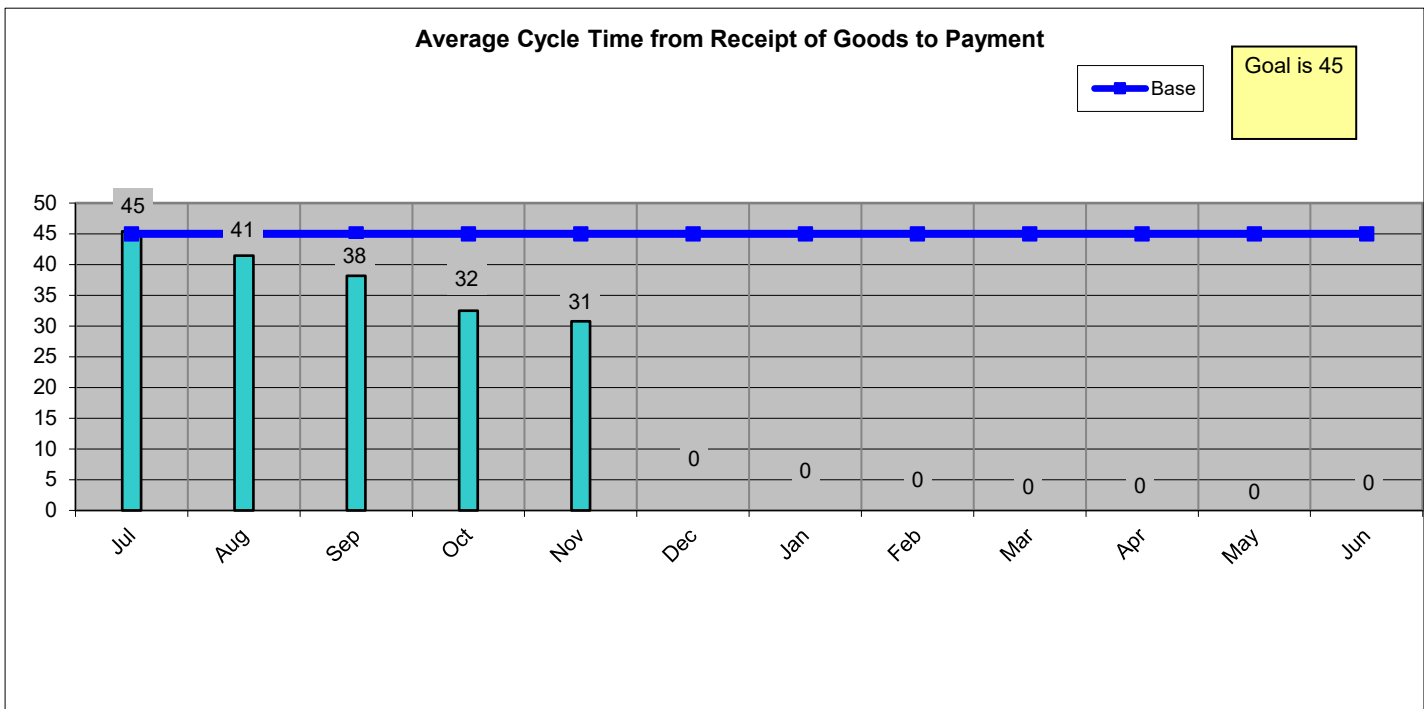
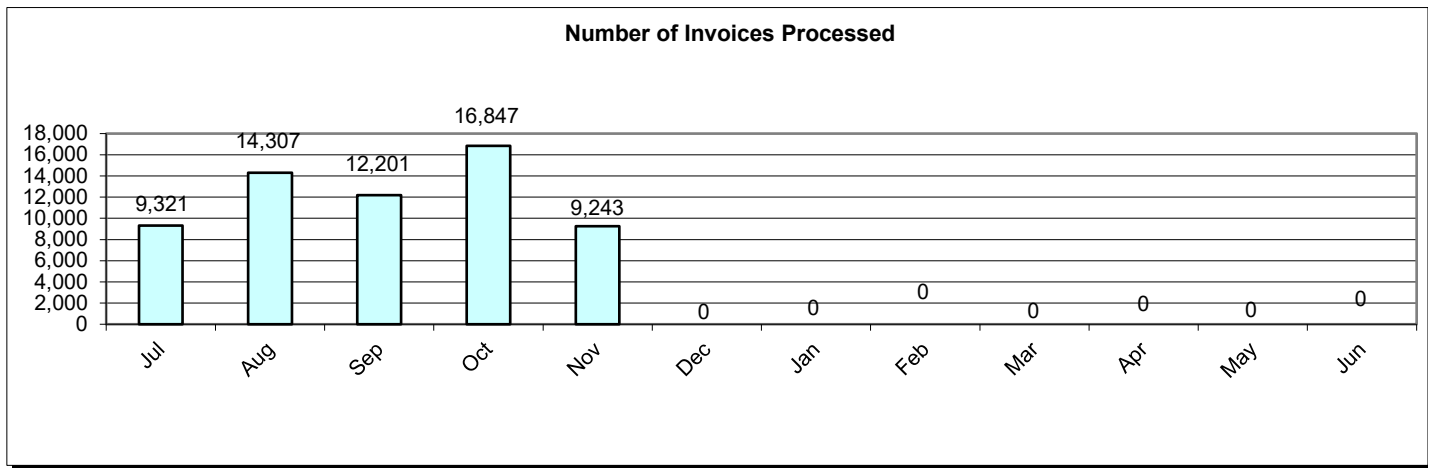
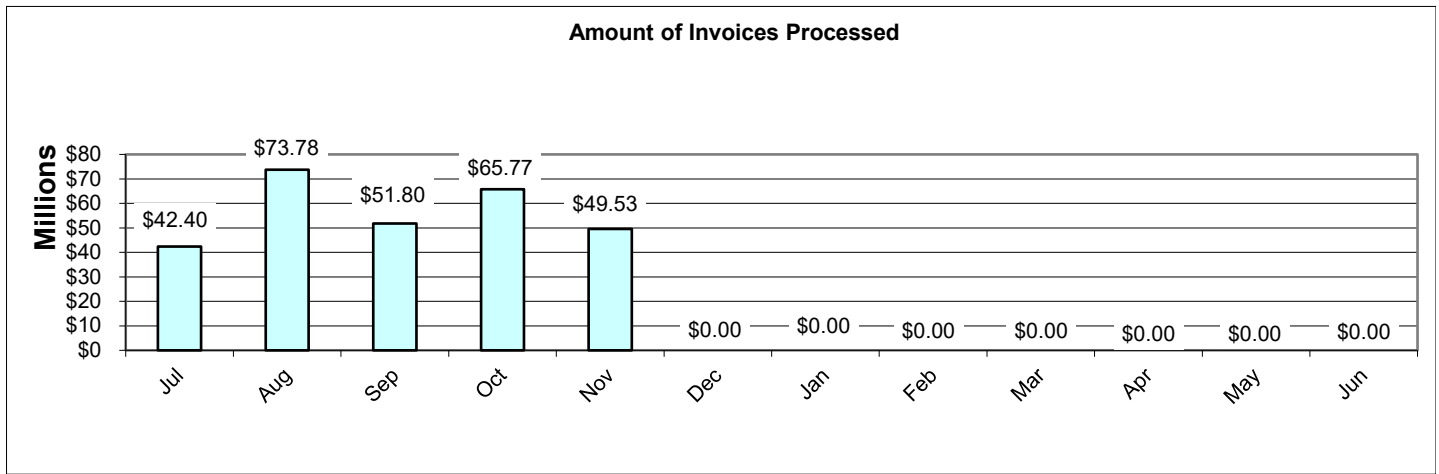


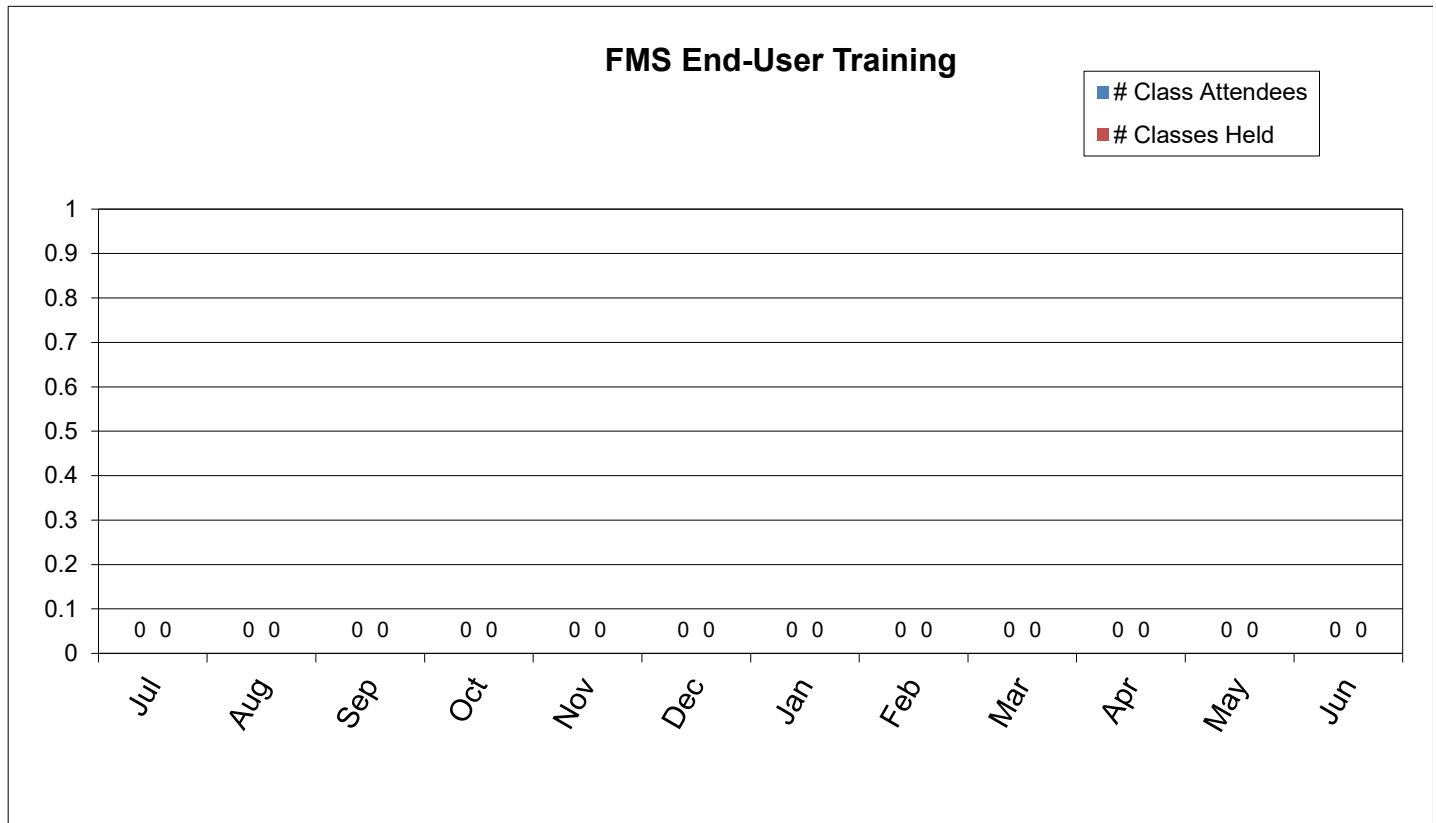
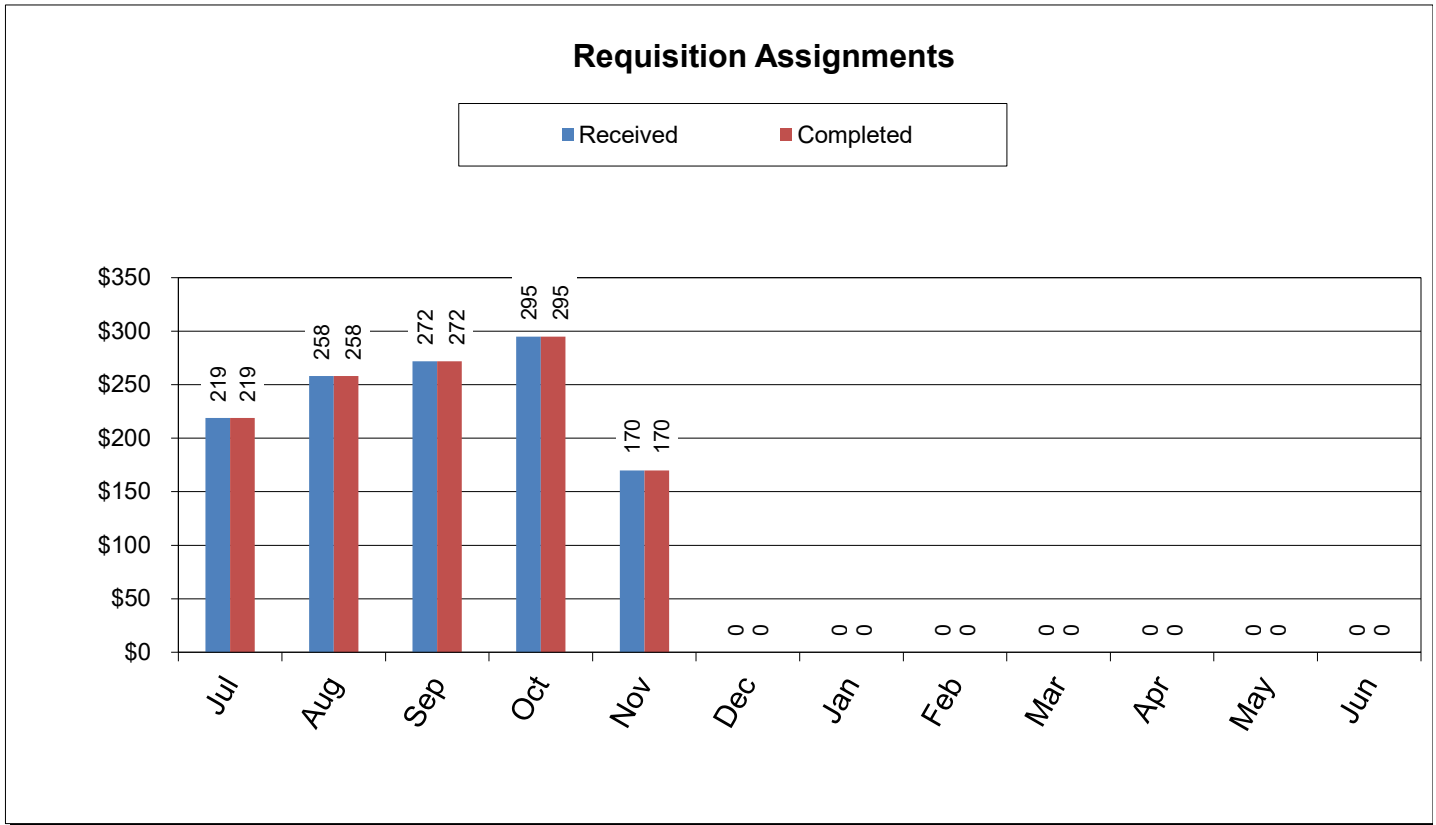
**MBE/WBE/OBE Suppliers - Number of Orders**











**DORMANT REPORT**

<b>Unit</b>	<b>Jul 2023</b>	<b>Aug 2023</b>	<b>Sep 2023</b>	<b>Oct 2023</b>	<b>Nov 2023</b>	<b>Dec 2023</b>
A01	\$9,652.97	\$9,694.85	\$9,396.88	\$9,371.41	\$9,349.62	
A02	\$17,287.58	\$17,270.46	\$16,883.96	\$16,933.91	\$16,919.39	
A03	\$28,144.09	\$28,897.04	\$27,756.64	\$27,953.51	\$27,641.94	
A04	\$29,291.53	\$28,795.09	\$27,579.89	\$26,730.21	\$26,573.50	
A05	\$19,120.20	\$19,177.35	\$20,621.48	\$20,233.80	\$20,252.60	
A07	\$113,528.18	\$109,429.57	\$77,564.95	\$77,601.69	\$77,388.72	
A08	\$149,882.88	\$138,635.72	\$129,472.13	\$125,857.05	\$125,583.39	
A09	\$1,336.89	\$1,005.20	\$620.26	\$620.26	\$620.26	
A10	\$10,409.75	\$10,108.59	\$9,826.01	\$9,199.58	\$9,186.85	
A11	\$1,151.67	\$1,151.67	\$1,705.96	\$1,705.96	\$1,705.96	
A13	\$40,331.75	\$40,181.32	\$38,442.47	\$38,428.93	\$38,565.72	
A14	\$40,737.68	\$40,561.89	\$39,388.96	\$38,201.59	\$37,374.04	
A15	\$28,682.91	\$27,904.83	\$26,832.69	\$25,847.41	\$24,604.47	
A16	\$8,746.26	\$8,746.26	\$8,291.78	\$8,291.78	\$8,291.78	
A17	\$3,268.10	\$3,268.10	\$3,364.72	\$3,311.66	\$3,311.66	
A18	\$54,471.59	\$54,466.54	\$57,547.48	\$55,386.01	\$55,464.55	
A19	\$9,642.57	\$9,085.88	\$9,259.14	\$8,500.84	\$8,464.18	
A20	\$8,710.22	\$8,816.64	\$8,816.64	\$8,816.64	\$8,816.64	
A21	\$5,554.53	\$5,574.03	\$4,410.29	\$4,421.69	\$4,421.69	
A22	\$14,516.08	\$14,148.28	\$14,579.55	\$14,536.17	\$14,509.85	
A23	\$23,253.08	\$23,184.60	\$23,831.89	\$23,737.43	\$22,776.13	
A24	\$8,718.84	\$8,725.54	\$9,362.71	\$9,362.71	\$9,362.71	
A25	\$979,067.90	\$976,515.99	\$998,748.40	\$988,163.63	\$973,986.06	
A27	\$5,809.83	\$5,228.88	\$4,513.85	\$5,075.23	\$4,991.13	
A28	\$5,117.02	\$5,038.67	\$4,874.26	\$4,874.26	\$4,874.26	
A29	\$20,309.80	\$20,528.03	\$23,408.05	\$22,938.09	\$22,887.90	
A31	\$1,674.98	\$1,674.98	\$2,110.28	\$1,970.53	\$1,970.53	
A32	\$4,231.65	\$4,231.65	\$4,613.91	\$4,181.68	\$4,181.68	
A33	\$86.02	\$86.02	\$86.02	\$86.02	\$86.02	
A35	\$19,108.23	\$19,101.60	\$17,791.63	\$17,229.49	\$17,417.60	
A36	\$14,765.78	\$14,812.01	\$15,500.09	\$16,272.81	\$16,074.49	
A37	\$13,392.30	\$13,400.59	\$12,779.52	\$11,950.25	\$11,952.79	
A38	\$15,268.77	\$15,224.95	\$15,270.62	\$14,160.49	\$14,152.08	
A39	\$14,306.11	\$13,197.53	\$12,910.66	\$12,861.04	\$12,978.65	
A40	\$10,857.20	\$10,617.59	\$10,351.94	\$10,336.19	\$10,337.67	
A41	\$22,410.71	\$22,491.10	\$21,947.87	\$20,697.64	\$20,697.64	
A42	\$35,911.55	\$36,557.87	\$33,383.74	\$33,254.98	\$33,115.70	
A43	\$4,573.19	\$4,573.19	\$4,631.61	\$3,171.15	\$3,171.15	
A44	\$33,376.81	\$33,357.00	\$32,879.72	\$32,668.98	\$32,604.49	
A45	\$21,640.18	\$22,322.05	\$20,563.80	\$20,925.65	\$20,927.09	
A46	\$12,058.03	\$12,078.66	\$12,124.40	\$12,350.02	\$12,258.50	
A47	\$29,230.47	\$28,938.12	\$30,120.41	\$29,995.64	\$29,861.97	
A48	\$21,659.23	\$21,773.45	\$22,546.89	\$22,486.06	\$22,427.33	
A49	\$15,912.37	\$15,920.45	\$17,232.74	\$17,050.83	\$17,129.19	
A51	\$15,337.08	\$15,353.13	\$14,344.03	\$13,743.89	\$13,599.98	
A52	\$56,014.98	\$56,096.44	\$54,308.08	\$54,146.31	\$53,792.53	
A53	\$17,174.93	\$17,264.90	\$15,973.52	\$15,591.38	\$15,818.27	
A55	\$4,673.89	\$4,845.33	\$4,263.78	\$4,109.40	\$4,109.40	
A56	\$15,016.66	\$15,095.96	\$15,622.72	\$15,739.84	\$15,739.84	
A57	\$16,939.33	\$16,945.16	\$16,077.23	\$16,227.61	\$16,884.89	
A58	\$14,289.02	\$14,244.73	\$12,176.81	\$12,647.65	\$12,729.34	
A59	\$15,973.45	\$15,942.67	\$14,656.58	\$14,612.74	\$14,612.74	
A60	\$12,033.67	\$9,462.35	\$8,351.52	\$8,351.52	\$8,024.37	
DCG	\$359,678.69	\$417,250.48	\$376,788.08	\$377,905.45	\$377,791.80	
E02	\$11,322.94	\$11,235.52	\$15,050.31	\$17,839.86	\$17,424.93	
E03	\$30,564.09	\$37,717.02	\$34,842.53	\$34,803.41	\$35,054.72	
G03	\$112,488.10	\$114,505.85	\$113,563.77	\$112,862.13	\$112,521.70	
<b>TOTAL:</b>	<b>\$2,608,714.30</b>	<b>\$2,652,459.40</b>	<b>\$2,579,965.85</b>	<b>\$2,556,332.08</b>	<b>\$2,537,374.09</b>	<b>\$0.00</b>

